On-Time Performance

October 2021



On-Time Performance October 2021

This report presents an analysis of October 2021 train delays as reported for Metra's eleven rail lines. Ontime is defined, for this analysis, as those regularly scheduled trains arriving at their last station stop less than six minutes behind schedule. Trains that are six minutes or more behind schedule, including annulled trains (trains that do not complete their scheduled runs), are regarded as late. "Extra" trains (trains added to handle special events but not shown in the regularly published timetables) are excluded from on-time performance calculations unless shown in special-event schedules that include all intermediate station stop times and are distributed publicly via Metra's website or on paper flyers. Cancelled (not annulled) trains and non-revenue trains are also excluded from on-time performance calculations.

On-Time Performance Tables

Table 1 shows the total number of scheduled and delayed trains for each line by service period for the current month and year-to-date.

Table 2 lists on-time percentages by line for each month and year since 2016.

Table 3 lists each weekday train that was less than 85% on-time for the current month, in order of line, train, and dates delayed. The codes in the *Delay Code* column of Table 3 are defined and shown sorted by cause category and carrier designation in Table 4. Effective January 1, 2020, Metra is using an updated set of delay codes and delay cause categories. Changes to the delay cause categories used for Tables 5 through 7 have been applied retroactively to prior year data; totals by cause category for prior years may not match what was previously reported.

Table 5 shows the number of delays by cause and line for the current month, including a 5-year average. The table highlights the top two delay causes for each line.

Table 6 shows the number of delays by cause and line for year-to-date, including a 5-year average. The table highlights the top two delay causes for each line.

Table 7 shows the number of delays by cause and month for the current year and prior year. The table highlights the top two delay causes for each month.

For Tables 5 through 7, delays by cause are separated into *Metra/PSA* and *Foreign* designations, where applicable. *Metra/PSA* refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation. *Foreign* refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. *Foreign* also includes delays attributable to BNSF and Union Pacific freight operations. See Table 4 for a detailed breakdown of delay codes by cause category and carrier designation.

Table 8 shows the number of delays by duration and service period for each line.

Reporting Calculations for Temporary Schedules and Special Events

Planned construction projects or special events can adversely affect on-time performance. Metra occasionally publishes full temporary schedules, which supersede the standard published schedules, to inform riders of possible delays or modifications to regular service. Metra also may publish informational notices to accompany temporary schedules. On-time performance is calculated using the temporary schedules and any accompanying notices.

Alternate Service Schedules due to the Coronavirus (COVID-19) Pandemic

On Monday, March 23, 2020, Metra began operating alternate weekday schedules on all lines, except the Heritage Corridor (HC), to adjust for the reduced number of riders due to school closures, work-fromhome mandates and other consequences of the coronavirus pandemic. Through the month of April Metra continued to operate regularly scheduled weekday service on the HC Line as well as normal weekend service. On May 4 Metra reduced weekday service on the HC, North Central Service (NCS) and SouthWest Service (SWS) lines, and on May 9 reduced Saturday service to Sunday service levels on all lines except the Metra Electric (ME), thus eliminating all SWS Saturday service. Metra increased weekday service on the ME on May 18 as required for implementation of the Positive Train Control (PTC) safety system on that line. Metra increased weekday service on the RI on June 15 and on the HC, NCS and SWS on June 29. As of July 4, Metra decreased Saturday service on the ME to match Sunday service, thus eliminating Saturday service on the ME Blue Island Branch. Beginning August 3, Metra added two weekday BNSF trains and four weekday RI trains. Metra added four weekday UP-N trains and six weekday UP-NW trains on November 2.

On January 11, 2021, Metra added two weekday MD-N trains and four weekday MD-W trains, and on February 1 added 10 weekday RI trains. Metra added four weekday BNSF and MD-N trains and two NCS trains on April 12. Metra added four weekday ME trains on May 10, four Saturday ME trains on May 15 and four Sunday ME trains on May 16. On May 29 Metra restored Saturday service on the BNSF, MD-N, MD-W, RI, UP-N, UP-NW, and UP-W lines, resulting in an increase of 46 Saturday revenue trains systemwide.

In July, Metra launched pilot schedules on the BNSF, ME and UP-N (July 12), and the RI (July 19) that added off-peak options to meet post-COVID needs for riders. Metra also implemented minor weekday peak-period service increases on all other lines and restored ME Saturday service effective July 12. These changes resulted in an increase of 148 weekday trains and 38 Saturday trains systemwide in July. Schedule adjustments on September 13 resulted two fewer weekday trains on both the UP-N and UP-W. There was no change in the number of daily scheduled trains in October.

Under these pilot and alternate schedules Metra operated 566 regularly scheduled revenue trains each weekday in October, which is an 18 percent reduction from Metra's pre-pandemic weekday service of 692 scheduled revenue trains. Metra operated 269 regularly scheduled revenue trains each Saturday in October, which is a one percent reduction from the 273 Saturday trains Metra operated pre-pandemic. Metra operated 185 regularly scheduled revenue trains each Sunday in October, which is a two percent increase from the 181 Sunday revenue trains Metra operated pre-pandemic. As a result of these changes under these alternative and pilot schedules, Metra operated about 20 percent fewer revenue trains in October 2021 than in October 2019, but about 41 percent more revenue trains than in October 2020.

Metra has developed a set of service restoration principles to guide schedule design as service is added back. These principles will help Metra meet the needs of riders as travel demand approaches a new normal. Metra will continue to monitor ridership and will add service back incrementally throughout the system to stay ahead of the ridership growth curve and ensure that adequate service is in place to provide social distancing and encourage ridership.

Table 1.a: Scheduled Trains, Delayed Trains, and On-Time Performance by Service Period and Line
October 2021

| | | | | V | Veekdays | 3 | | | | | | Wee | kends | | | | Total | |
|----------|---------------|----------------|--------------------|---------------|----------------|--------------------|---------------|----------------|--------------------|---------------|----------------|--------------------|---------------|----------------|--------------------|---------------------|----------------|--------------------|
| | | Peak* | | | ff-Peak* | * | | Total | | | Saturday | 5 | | ays & Ho | lidays | | | |
| | Trains | | _ | l | | |
| | Schedule d | Trains Late | Percent On-Time | Trains Scheduled | Trains Late | Percent On-Time |
| | u | Late | Oll-Tillie | u | Late | OII-TIIIIE | u | Late | On-Time | u | Late | Oll-Tillie | u | Late | Oll-Tillie | Scrieduled | Late | OII-TIME |
| BNSF | 966 | 39 | 96.0% | 1,008 | 31 | 96.9% | 1,974 | 70 | 96.5% | 150 | 5 | 96.7% | 102 | 0 | 100.0% | 2,226 | 75 | 96.6% |
| ME-ML | 483 | 5 | 99.0% | 882 | 12 | 98.6% | 1,365 | 17 | 98.8% | 210 | 8 | 96.2% | 125 | 6 | 95.2% | 1,700 | 31 | 98.2% |
| ME-BI | 147 | 7 | 95.2% | 231 | 4 | 98.3% | 378 | 11 | 97.1% | 40 | 2 | 95.0% | | | | 418 | 13 | 96.9% |
| ME-SC | <u>231</u> | <u>11</u> | 95.2% | <u>651</u> | <u>3</u> | 99.5% | <u>882</u> | <u>14</u> | 98.4% | <u>160</u> | <u>3</u> | 98.1% | <u>100</u> | <u>3</u> | 97.0% | <u>1,142</u> | <u>20</u> | 98.2% |
| Subtotal | 861 | 23 | 97.3% | 1,764 | 19 | 98.9% | 2,625 | 42 | 98.4% | 410 | 13 | 96.8% | 225 | 9 | 96.0% | 3,260 | 64 | 98.0% |
| нс | 105 | 16 | 84.8% | 21 | 0 | 100.0% | 126 | 16 | 87.3% | 12 | 2 | 83.3% | | | | 138 | 18 | 87.0% |
| MD-N | 378 | 27 | 92.9% | 420 | 25 | 94.0% | 798 | 52 | 93.5% | 100 | 15 | 85.0% | 92 | 16 | 82.6% | 990 | 83 | 91.6% |
| MD-W | <u>399</u> | <u>16</u> | 96.0% | <u>441</u> | <u>15</u> | 96.6% | <u>840</u> | <u>31</u> | 96.3% | <u>120</u> | <u>8</u> | 93.3% | <u>90</u> | <u>5</u> | 94.4% | <u>1,050</u> | <u>44</u> | 95.8% |
| Subtotal | 777 | 43 | 94.5% | 861 | 40 | 95.4% | 1,638 | 83 | 94.9% | 220 | 23 | 89.5% | 182 | 21 | 88.5% | 2,040 | 127 | 93.8% |
| NCS | 168 | 9 | 94.6% | 84 | 3 | 96.4% | 252 | 12 | 95.2% | | | | | | | 252 | 12 | 95.2% |
| RI | 651 | 22 | 96.6% | 1,029 | 51 | 95.0% | 1,680 | 73 | 95.7% | 165 | 4 | 97.6% | 140 | 1 | 99.3% | 1,985 | 78 | 96.1% |
| sws | 189 | 14 | 92.6% | 63 | 15 | 76.2% | 252 | 29 | 88.5% | | | | | | | 252 | 29 | 88.5% |
| UP-N | 462 | 20 | 95.7% | 1,092 | 18 | 98.4% | 1,554 | 38 | 97.6% | 130 | 10 | 92.3% | 90 | 3 | 96.7% | 1,774 | 51 | 97.1% |
| UP-NW | 441 | 31 | 93.0% | 504 | 26 | 94.8% | 945 | 57 | 94.0% | 170 | 14 | 91.8% | 107 | 7 | 93.5% | 1,222 | 78 | 93.6% |
| UP-W | <u>336</u> | <u>20</u> | 94.0% | <u>504</u> | <u>36</u> | 92.9% | <u>840</u> | <u>56</u> | 93.3% | <u>100</u> | <u>6</u> | 94.0% | <u>92</u> | <u>7</u> | 92.4% | <u>1,032</u> | <u>69</u> | 93.3% |
| Subtotal | 1,239 | 71 | 94.3% | 2,100 | 80 | 96.2% | 3,339 | 151 | 95.5% | 400 | 30 | 92.5% | 289 | 17 | 94.1% | 4,028 | 198 | 95.1% |
| System | 4,956 | 237 | 95.2% | 6,930 | 239 | 96.6% | 11,886 | 476 | 96.0% | 1,357 | 77 | 94.3% | 938 | 48 | 94.9% | 14,181 | 601 | 95.8% |

 $^{{}^*} Includes \ peak \ direction \ trains \ operating \ during \ weekday \ peak \ periods. \quad {}^{**} Includes \ all \ other \ weekday \ trains.$

Delays data for most recent month is final (11/16/2021) version from TOPS.

Table 1.b: Scheduled Trains, Delayed Trains, and On-Time Performance by Service Period and Line
January - October 2021

| | | | | V | Veekdays | 5 | | | | | | Weel | cends | | | | Total | |
|----------|--------------|------------|---------|---------------|----------------|---------|---------------|----------------|---------|---------------|----------------|---------|---------------|-----------|---------|--------------|------------|---------|
| | | Peak* | | _ | ff-Peak* | * | | Total | | | Saturdays | 5 | | ays & Ho | lidays | | | |
| | Trains | | _ | Trains | | _ | Trains | | _ | Trains | | _ | Trains | | _ | | | |
| | Schedule | Trains | Percent | Schedule d | Trains Late | Percent | Schedule d | Trains Late | Percent | Schedule d | Trains Late | Percent | Schedule d | Trains | Percent | Trains | Trains | Percent |
| | d | Late | On-Time | a | Late | On-Time | a | Late | On-Time | a | Late | On-Time | a | Late | On-Time | Scheduled | Late | On-Time |
| BNSF | 6,952 | 225 | 96.8% | 6,459 | 214 | 96.7% | 13,411 | 439 | 96.7% | 1,117 | 47 | 95.8% | 969 | 20 | 97.9% | 15,497 | 506 | 96.7% |
| ME-ML | 4,520 | 62 | 98.6% | 7,926 | 132 | 98.3% | 12,446 | 194 | 98.4% | 1,268 | 39 | 96.9% | 1,078 | 24 | 97.8% | 14,792 | 257 | 98.3% |
| ME-BI | 1,484 | 36 | 97.6% | 2,375 | 54 | 97.7% | 3,859 | 90 | 97.7% | 148 | 5 | 96.6% | 20 | 2 | 90.0% | 4,027 | 97 | 97.6% |
| ME-SC | <u>2,332</u> | <u>66</u> | 97.2% | 6,040 | <u>70</u> | 98.8% | 8,372 | <u>136</u> | 98.4% | <u>1,070</u> | <u>39</u> | 96.4% | <u>958</u> | <u>20</u> | 97.9% | 10,400 | <u>195</u> | 98.1% |
| Subtotal | 8,336 | 164 | 98.0% | 16,341 | 256 | 98.4% | 24,677 | 420 | 98.3% | 2,486 | 83 | 96.7% | 2,056 | 46 | 97.8% | 29,219 | 549 | 98.1% |
| нс | 927 | 131 | 85.9% | 79 | 10 | 87.3% | 1,006 | 141 | 86.0% | 20 | 6 | 70.0% | | | | 1,026 | 147 | 85.7% |
| MD-N | 3,409 | 262 | 92.3% | 3,835 | 263 | 93.1% | 7,244 | 525 | 92.8% | 841 | 68 | 91.9% | 869 | 57 | 93.4% | 8,954 | 650 | 92.7% |
| MD-W | <u>3,614</u> | <u>252</u> | 93.0% | <u>4,318</u> | <u>197</u> | 95.4% | 7,932 | <u>449</u> | 94.3% | <u>932</u> | <u>65</u> | 93.0% | <u>866</u> | <u>61</u> | 93.0% | <u>9,730</u> | <u>575</u> | 94.1% |
| Subtotal | 7,023 | 514 | 92.7% | 8,153 | 460 | 94.4% | 15,176 | 974 | 93.6% | 1,773 | 133 | 92.5% | 1,735 | 118 | 93.2% | 18,684 | 1,225 | 93.4% |
| NCS | 1,290 | 119 | 90.8% | 316 | 51 | 83.9% | 1,606 | 170 | 89.4% | | | | | | | 1,606 | 170 | 89.4% |
| RI | 4,954 | 212 | 95.7% | 8,220 | 404 | 95.1% | 13,174 | 616 | 95.3% | 1,356 | 57 | 95.8% | 1,353 | 40 | 97.0% | 15,883 | 713 | 95.5% |
| sws | 1,642 | 99 | 94.0% | 636 | 91 | 85.7% | 2,278 | 190 | 91.7% | | | | | | | 2,278 | 190 | 91.7% |
| UP-N | 3,334 | 129 | 96.1% | 7,909 | 298 | 96.2% | 11,243 | 427 | 96.2% | 991 | 42 | 95.8% | 880 | 44 | 95.0% | 13,114 | 513 | 96.1% |
| UP-NW | 4,186 | 215 | 94.9% | 5,092 | 205 | 96.0% | 9,278 | 420 | 95.5% | 1,224 | 85 | 93.1% | 1,012 | 48 | 95.3% | 11,514 | 553 | 95.2% |
| UP-W | <u>2,860</u> | <u>254</u> | 91.1% | <u>4,916</u> | <u>466</u> | 90.5% | <u>7,776</u> | <u>720</u> | 90.7% | <u>842</u> | <u>69</u> | 91.8% | <u>870</u> | <u>88</u> | 89.9% | 9,488 | <u>877</u> | 90.8% |
| Subtotal | 10,380 | 598 | 94.2% | 17,917 | 969 | 94.6% | 28,297 | 1,567 | 94.5% | 3,057 | 196 | 93.6% | 2,762 | 180 | 93.5% | 34,116 | 1,943 | 94.3% |
| System | 41,504 | 2,062 | 95.0% | 58,121 | 2,455 | 95.8% | 99,625 | 4,517 | 95.5% | 9,809 | 522 | 94.7% | 8,875 | 404 | 95.4% | 118,309 | 5,443 | 95.4% |

^{*}Includes peak direction trains operating during weekday peak periods. **Includes all other weekday trains.

Delays data for most recent month is final (11/16/2021) version from TOPS.

Table 2: On-Time Performance by Line

| Line Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan-Oct | Annual |
|---------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------------|--------------|--------------|--------------|----------------|----------------|
| BNSF 2016 | 93.2 | 93.8 | 95.9 | 96.8 | 94.0 | 93.5 | 93.8 | 91.4 | 91.3 | 95.2 | 95.4 | 93.1 | 93.9% | 94.0% |
| 2017 | 95.9 | 95.6 | 96.2 | 96.3 | 95.4 | 93.7 | 96.2 | 94.4 | 92.7 | 93.8 | 91.8 | 92.1 | 95.0% | |
| 2018 | 89.6 | 91.6 | 92.7 | 94.2 | 90.5 | 92.2 | 91.6 | 92.7 | 92.0 | 92.4 | 92.5 | 95.1 | 91.9% | 92.2% |
| 2019 | 92.7 | 88.8 | 97.8 | 95.1 | 94.9 | 94.6 | 93.0 | 96.3 | 96.7 | 96.3 | 95.9 | 97.7 | 94.7% | 95.0% |
| 2020 | 97.3 | 96.6 | 97.5 | 99.5 | 97.2 | 97.4 | 97.7 | 98.1 | 98.6 | 98.8 | 98.2 | 99.5 | 97.7% | 97.9% |
| 2021 | 99.0 | 90.8 | 99.4 | 98.5 | 98.1 | 98.5 | 97.3 | 96.5 | 94.2 | 96.6 | | | 96.7% | 96.7% |
| 2016-2020 average | 93.8 | 93.3 | 96.0 | 96.0 | 94.1 | 93.9 | 94.1 | 94.2 | 93.8 | 94.9 | 94.4 | 95.1 | 94.4% | 94.5% |
| | | | | | | | | | | | | | 1 | 1 |
| ME 2016 | 98.0 | 98.6 | 98.8 | 98.9 | 98.9 | 96.5 | 97.9 | 98.5 | 97.1 | 98.6 | 97.7 | 97.7 | 98.2% | 98.1% |
| 2017 | 95.6 | 98.9 | 98.3 | 98.9 | 98.7 | 97.1 | 98.7 | 98.5 | 98.2 | 98.3 | 97.8 | 98.4 | 98.1% | 98.1% |
| 2018 | 97.7 | 97.2 | 99.1 | 99.0 | 99.2 | 97.7 | 98.2 | 98.6 | 98.6 | 98.2 | 97.7 | 95.9 | 98.3% | 98.1% |
| 2019 | 96.4 | 90.7 | 99.6 | 99.7 | 98.6 | 99.5 | 97.1 | 98.6 | 98.9 | 99.3 | 98.7 | 98.5 | 97.9% | 98.0% |
| 2020 | 97.5 | 97.3 | 98.2 | 99.3 | 95.7 | 98.1 | 97.1 | 96.7 | 99.0 | 97.8 | 97.4 | 99.1 | 97.6% | 97.7% |
| 2021 2016-2020 average | 99.3 97.0 | 96.2 96.7 | 98.9 98.8 | 98.7 | 98.6 98.4 | 98.5 97.7 | 96.9 97.8 | 98.2 98.3 | 97.9 98.3 | 98.0 98.5 | 97.9 | 97.9 | 98.1% | 98.1% |
| 2010-2020 average | 97.0 | 90.7 | 90.0 | 99.1 | 96.4 | 97.7 | 97.0 | 96.5 | 96.5 | 96.5 | 97.9 | 97.9 | 98.1% | 98.0% |
| HC 2016 | 90.0 | 92.9 | 97.4 | 97.3 | 95.2 | 94.8 | 87.9 | 94.4 | 94.6 | 98.0 | 94.6 | 91.8 | 94.4% | 94.2% |
| 2017 | 93.9 | 94.3 | 96.9 | 96.4 | 94.2 | 89.0 | 90.7 | 97.5 | 95.7 | 90.3 | 88.4 | 90.7 | 93.9% | 93.2% |
| 2018 | 86.4 | 90.7 | 90.9 | 95.2 | 73.4 | 87.1 | 93.9 | 93.2 | 96.2 | 88.8 | 87.8 | 90.7 | 89.5% | 89.4% |
| 2019 | 81.8 | 82.1 | 87.1 | 87.7 | 85.1 | 92.1 | 89.6 | 89.0 | 82.9 | 90.7 | 90.7 | 95.9 | 86.8% | 87.9% |
| 2020 | 90.9 | 91.4 | 89.0 | 95.5 | 91.1 | 78.9 | 86.4 | 81.0 | 86.9 | 85.2 | 88.8 | 97.7 | 88.9% | 89.6% |
| 2021 | 90.0 | 75.0 | 88.0 | 95.5 | 76.3 | 87.5 | 87.7 | 85.6 | 82.8 | 87.0 | | | 85.7% | 85.7% |
| 2016-2020 average | 88.5 | 90.2 | 92.3 | 94.3 | 87.2 | 90.0 | 90.0 | 92.1 | 91.6 | 91.0 | 90.2 | 93.1 | 90.8% | 90.9% |
| MD N 2016 | 05.3 | 94.2 | 05.7 | 06.0 | 92.5 | 92.9 | 05.0 | 02.1 | 02.0 | 97.5 | 05.1 | 02.0 | 94.7% | 04.60/ |
| MD-N 2016 2017 | 95.3 95.3 | | 95.7 | 96.8 | | 92.9 | 95.0 | 93.1 93.1 | 93.8 90.4 | 93.9 | 95.1 94.8 | 93.8 | | 94.6% |
| 2017 | 95.3 91.8 | 95.6 89.2 | 96.5 95.2 | 96.1 91.6 | 95.9 92.4 | 93.4 | 88.4 94.8 | 94.8 | 90.4 | 93.9 | 94.8 | 92.4 94.3 | 93.9% 92.8% | 93.8% 92.7% |
| 2019 | 88.4 | 85.2 | 94.2 | 94.3 | 94.3 | 92.3 | 94.8 89.4 | 94.8 | 95.3 | 93.2 | 90.5 88.9 | 95.1 | 91.9% | 91.9% |
| 2019 | 93.3 | 95.7 | 97.6 | 97.0 | 95.3 | 96.7 | 96.9 | 97.4 | 95.7 | 96.3 | 94.5 | 95.0 | 96.0% | 95.8% |
| 2021 | 91.8 | 86.7 | 96.4 | 95.1 | 93.9 | 89.3 | 91.1 | 95.7 | 94.7 | 91.6 | 34.3 | 93.0 | 92.7% | 92.7% |
| 2016-2020 average | 92.8 | 92.1 | 95.8 | 95.0 | 94.0 | 93.4 | 92.5 | 93.7 | 93.3 | 94.4 | 92.5 | 94.0 | 93.7% | 93.6% |
| 2010 2020 dverage | 32.0 | 32.1 | 33.0 | 33.0 | 54.0 | 33.4 | 32.3 | 33.7 | 33.3 | 34.4 | 32.3 | 34.0 | 33.770 | 33.070 |
| MD-W 2016 | 94.0 | 95.3 | 94.4 | 96.0 | 94.9 | 93.6 | 92.1 | 95.2 | 97.4 | 97.0 | 95.6 | 93.3 | 95.0% | 94.9% |
| 2017 | 96.9 | 95.2 | 95.2 | 95.6 | 97.5 | 95.8 | 96.3 | 96.3 | 95.5 | 96.7 | 96.9 | 88.2 | 96.1% | 95.5% |
| 2018 | 94.7 | 91.3 | 96.3 | 97.7 | 95.8 | 96.5 | 97.4 | 96.6 | 96.4 | 95.7 | 93.2 | 96.6 | 95.9% | 95.7% |
| 2019 | 92.3 | 91.9 | 96.4 | 95.7 | 95.5 | 97.0 | 96.7 | 96.0 | 96.2 | 95.5 | 91.0 | 96.1 | 95.4% | 95.1% |
| 2020 | 95.8 | 91.7 | 96.4 | 96.9 | 96.4 | 96.3 | 94.7 | 92.1 | 96.3 | 93.9 | 94.1 | 92.4 | 95.0% | 94.7% |
| 2021 | 93.0 | 85.8 | 96.1 | 95.3 | 93.5 | 93.8 | 94.3 | 95.7 | 96.3 | 95.8 | | | 94.1% | 94.1% |
| 2016-2020 average | 94.8 | 93.1 | 95.7 | 96.4 | 96.0 | 95.8 | 95.5 | 95.6 | 96.4 | 95.9 | 94.2 | 93.4 | 95.5% | 95.2% |
| NCS 2016 | 02.2 | 95.5 | 91.7 | 93.3 | 94.4 | 96.3 | 05.0 | 96.4 | 96.1 | 95.5 | 95.2 | 92.6 | 94.6% | 94.5% |
| 2017 | 92.3 92.6 | 93.5 | 95.1 | 95.3 95.2 | 95.5 | 95.7 | 95.0 94.8 | 98.0 | 92.7 | 91.9 | 92.6 | 92.0 | 94.6% | |
| 2017 | 93.2 | 86.4 | 95.9 | 95.5 | 90.0 | 92.9 | 98.8 | 93.3 | 93.2 | 96.1 | 90.0 | 88.5 | 93.6% | |
| 2019 | 87.6 | 91.8 | 95.0 | 95.2 | 95.0 | 97.3 | 95.2 | 95.0 | 95.8 | 95.2 | 91.3 | 96.7 | 94.3% | |
| 2019 | 92.7 | 82.0 | 95.5 | 94.8 | 100.0 | 84.2 | 90.9 | 86.9 | 96.4 | 92.0 | 97.5 | 95.5 | 91.3% | |
| 2021 | 88.8 | 68.8 | 92.4 | 90.7 | 90.8 | 93.9 | 81.0 | 89.8 | 92.5 | 95.2 | 57.5 | <i>J</i> J.J | 89.4% | |
| 2016-2020 average | 91.7 | 89.6 | 94.5 | 94.8 | 93.9 | 95.3 | 95.7 | 95.4 | 94.6 | 94.5 | 92.6 | 92.7 | 93.9% | 93.7% |
| LOTO LOZO average | J±./ | 03.0 | ر. ا | J-F.U | JJ.J | JJ.J | 55.1 | JJ.7 | J- 1 .U | J-7.J | J2.0 | JZ.1 | II | 55.770 |

Table 2 (continued): On-Time Performance by Line

| Line Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan-Oct | Annual |
|-------------------|------|------|------|------|-------|------|------|------|------|------|------|------|---------|--------|
| | | | | | | | | | | | | | 0= 00/ | |
| RI 2016 | 92.6 | 96.2 | 95.8 | 96.5 | 97.9 | 96.2 | 93.5 | 96.3 | 96.0 | 98.2 | 97.9 | 95.3 | 95.9% | 96.1% |
| 2017 | 95.2 | 97.1 | 97.8 | 98.0 | 94.6 | 96.0 | 95.3 | 95.2 | 95.7 | 95.9 | 94.0 | 92.8 | 96.1% | 95.7% |
| 2018 | 92.2 | 90.2 | 95.7 | 96.8 | 94.8 | 95.0 | 96.7 | 94.9 | 95.6 | 97.2 | 93.3 | 95.4 | 94.9% | 94.8% |
| 2019 | 89.8 | 87.1 | 96.7 | 95.7 | 88.9 | 94.0 | 88.2 | 92.6 | 90.1 | 94.9 | 91.4 | 94.1 | 91.8% | 92.0% |
| 2020 | 92.0 | 92.6 | 97.4 | 99.1 | 96.4 | 93.7 | 97.9 | 95.5 | 96.0 | 97.5 | 95.2 | 98.4 | 95.5% | 95.8% |
| 2021 | 97.7 | 91.9 | 96.2 | 97.7 | 97.6 | 93.5 | 92.8 | 96.1 | 95.6 | 96.1 | 04.4 | 05.0 | 95.5% | 95.5% |
| 2016-2020 average | 92.4 | 92.7 | 96.7 | 97.1 | 94.4 | 95.1 | 94.0 | 94.9 | 94.6 | 96.7 | 94.4 | 95.0 | 94.9% | 94.8% |
| SWS 2016 | 95.6 | 97.2 | 97.8 | 95.6 | 91.9 | 95.3 | 94.1 | 93.3 | 91.6 | 97.4 | 96.6 | 96.2 | 95.0% | 95.2% |
| 2017 | 96.2 | 94.1 | 96.4 | 97.3 | 92.8 | 97.1 | 97.1 | 94.3 | 96.3 | 93.7 | 90.1 | 93.8 | 95.5% | 94.9% |
| 2018 | 93.9 | 90.5 | 92.0 | 95.4 | 92.4 | 87.1 | 91.9 | 92.7 | 94.8 | 93.6 | 93.1 | 95.2 | 92.4% | 92.7% |
| 2019 | 90.4 | 91.0 | 93.8 | 94.4 | 95.3 | 91.7 | 92.0 | 94.9 | 92.0 | 92.1 | 94.1 | 94.2 | 92.8% | 93.0% |
| 2020 | 95.6 | 94.1 | 97.6 | 98.1 | 100.0 | 88.8 | 89.1 | 80.5 | 86.7 | 91.8 | 94.0 | 96.4 | 93.9% | 94.0% |
| 2021 | 96.5 | 85.0 | 94.8 | 90.9 | 92.5 | 90.0 | 93.3 | 91.7 | 93.3 | 88.5 | | | 91.7% | 91.7% |
| 2016-2020 average | 94.3 | 93.4 | 95.5 | 96.0 | 93.4 | 92.8 | 93.4 | 92.9 | 93.1 | 94.0 | 93.5 | 95.0 | 93.9% | 94.0% |
| UP-N 2016 | 96.9 | 98.6 | 97.1 | 98.3 | 98.3 | 98.2 | 97.0 | 96.0 | 98.1 | 99.1 | 98.0 | 98.1 | 97.8% | 97.8% |
| 2017 | 95.6 | 99.0 | 98.3 | 97.0 | 97.3 | 97.3 | 95.6 | 97.7 | 96.9 | 98.1 | 96.9 | 96.0 | 97.3% | 97.2% |
| 2017 | 97.6 | 94.2 | 97.1 | 97.4 | 97.6 | 97.2 | 97.7 | 96.6 | 97.4 | 96.8 | 94.2 | 94.8 | 97.0% | 96.6% |
| 2019 | 90.7 | 89.1 | 96.9 | 97.6 | 97.6 | 95.3 | 94.6 | 94.7 | 97.2 | 95.4 | 94.4 | 99.3 | 95.0% | 95.3% |
| 2020 | 98.5 | 98.6 | 98.4 | 98.2 | 97.7 | 98.4 | 98.6 | 97.2 | 97.4 | 97.0 | 97.4 | 98.9 | 98.1% | 98.1% |
| 2021 | 98.4 | 93.6 | 96.9 | 98.7 | 97.3 | 97.6 | 95.1 | 92.7 | 95.9 | 97.1 | 37.4 | 36.3 | 96.1% | 96.1% |
| 2016-2020 average | 95.9 | 96.0 | 97.5 | 97.7 | 97.7 | 97.2 | 96.5 | 96.4 | 97.4 | 97.3 | 96.1 | 97.3 | 96.9% | 96.9% |
| 2010 2020 dverage | 33.3 | 30.0 | 37.3 | 37.7 | 37.7 | 37.2 | 30.3 | 30.4 | 37.4 | 37.3 | 30.1 | 37.3 | 30.370 | 30.370 |
| UP-NW 2016 | 97.0 | 98.1 | 97.8 | 98.1 | 96.0 | 96.6 | 94.9 | 96.8 | 96.9 | 96.5 | 93.2 | 93.4 | 96.9% | 96.3% |
| 2017 | 96.2 | 97.4 | 98.1 | 93.7 | 97.2 | 93.3 | 92.2 | 94.6 | 93.8 | 94.8 | 95.6 | 94.6 | 95.2% | 95.1% |
| 2018 | 95.7 | 90.7 | 95.8 | 98.0 | 95.6 | 91.3 | 95.5 | 95.8 | 94.7 | 97.8 | 92.4 | 94.9 | 95.2% | 94.9% |
| 2019 | 90.3 | 89.9 | 94.8 | 93.4 | 95.7 | 94.7 | 90.7 | 93.4 | 96.7 | 92.1 | 88.6 | 95.4 | 93.2% | 93.0% |
| 2020 | 96.3 | 96.1 | 98.0 | 98.7 | 96.5 | 96.1 | 96.6 | 95.7 | 97.2 | 96.3 | 94.0 | 98.9 | 96.8% | 96.7% |
| 2021 | 97.7 | 89.6 | 98.2 | 96.9 | 97.8 | 96.1 | 95.1 | 91.3 | 95.7 | 93.6 | | | 95.2% | 95.2% |
| 2016-2020 average | 95.1 | 94.5 | 96.9 | 96.2 | 96.2 | 94.2 | 93.7 | 95.2 | 95.8 | 95.4 | 92.6 | 95.3 | 95.3% | 95.1% |
| UP-W 2016 | 97.8 | 93.4 | 97.2 | 96.7 | 90.1 | 94.4 | 96.6 | 96.0 | 96.2 | 95.6 | 94.0 | 92.9 | 95.4% | 95.1% |
| 2017 | 95.0 | 96.5 | 96.1 | 92.9 | 93.8 | 92.4 | 94.8 | 94.3 | 94.7 | 92.9 | 94.8 | 90.7 | 94.3% | 94.1% |
| 2018 | 92.3 | 89.0 | 94.4 | 92.8 | 88.9 | 93.9 | 91.6 | 89.9 | 92.9 | 92.2 | 91.2 | 88.5 | 91.8% | 91.5% |
| 2019 | 90.4 | 77.0 | 90.7 | 94.0 | 92.9 | 95.9 | 91.1 | 95.3 | 95.0 | 95.3 | 92.3 | 95.9 | 91.9% | 92.3% |
| 2020 | 94.9 | 98.2 | 97.8 | 99.1 | 94.8 | 96.3 | 92.2 | 93.1 | 93.8 | 92.0 | 90.1 | 93.3 | 95.4% | 94.9% |
| 2021 | 93.6 | 82.5 | 95.8 | 97.3 | 91.7 | 89.3 | 87.6 | 86.2 | 90.6 | 93.3 | 55.2 | 33.3 | 90.8% | 90.8% |
| 2016-2020 average | 94.0 | 90.9 | 95.2 | 94.8 | 91.9 | 94.4 | 93.3 | 93.7 | 94.6 | 93.7 | 92.7 | 92.2 | | |
| | | | | | | | | | | | | | | |
| System 2016 | 95.8 | 96.4 | 96.8 | 97.4 | 95.8 | 95.5 | 95.4 | 95.7 | 95.7 | 97.4 | 96.2 | 95.2 | 96.2% | 96.1% |
| excluding 2017 | 95.6 | 96.9 | 97.2 | 96.6 | 96.5 | 95.3 | 95.5 | 96.0 | 95.2 | 95.7 | 95.2 | 93.9 | 96.1% | 95.8% |
| South Shore 2018 | 94.2 | 92.3 | 95.9 | 96.3 | 94.5 | 94.6 | 95.6 | 95.3 | 95.4 | 95.5 | 93.6 | 94.6 | 95.0% | 94.8% |
| 2019 | 91.8 | 88.2 | 96.3 | 96.1 | 95.3 | 95.8 | 93.2 | 95.3 | 95.9 | 95.7 | 93.6 | 96.7 | 94.4% | 94.6% |
| 2020 | 95.9 | 95.6 | 97.6 | 98.5 | 96.2 | 96.6 | 96.3 | 95.4 | 96.9 | 96.4 | 95.6 | 97.5 | 96.5% | 96.5% |
| 2021 | 96.9 | 90.6 | 97.4 | 97.4 | 96.4 | 95.3 | 94.3 | 94.7 | 95.3 | 95.8 | 04.5 | 05.1 | 95.4% | 95.4% |
| 2016-2020 average | 94.7 | 94.0 | 96.8 | 96.9 | 95.6 | 95.4 | 95.1 | 95.6 | 95.7 | 96.1 | 94.8 | 95.4 | 95.6% | 95.5% |

Delays data for most recent month is final (11/16/2021) version from TOPS.

^{&#}x27;2016-2020 average' calculated by summing the delays over the five years, summing the trains run over the five years, and calculating their ratio.

Table 3: Weekday Trains less than 85% On-Time October 2021

| | | | Minutes | Delay | |
|------|-------------------------|----------------------------|---------|-----------|---|
| Line | Train | Date | Late | Code | Delay Explanation |
| HC | 916 | Thu, Oct 07 | 6 | D | (GENERAL FREIGHT INTERFERENCE) - 4MIN BIGHTON FREIGHT TRRAIN AND 4M CORWITH FREIGHT TRAIN |
| | 71% OT | Fri, Oct 08 | 10 | DD | 3M LEMONT PASSENGERS ON WRONG SIDE 11M CANAL STOP SIGNAL AND RUN TIME. foreign dispatcher error |
| | | Mon, Oct 11 | 15 | GF | 8M CORWITH CN HAD TRACK INDICATION EITH SIDE. 8M LEMOYNE CROSS TRAFFIC 2M DOOR PROBLEMS. |
| | | Mon, Oct 18 | 15 | GF | 15M LATE INTO CUS DUE TO ITEM 1 S AT LOCKPORT |
| | | Fri, Oct 22 | 10 | D | (GENERAL FREIGHT INTERFERENCE) - 12M CORWITH FREIGHT ZLACNYC719 BNSF3871 8500FT W/88CARS |
| | 010 | Mon, Oct 25 | 11 | KW | Train was doing restricted speed for 6 miles washout rule. |
| HC | 919 | Tue, Oct 12 | 8 | GF | (GATE XING / SIG / SWITCH FOREIGN) - 13M BRC-LEMOYNE, WAITING FOR FLAGGING INTRUCTIONS BY RED SIGNAL, THEN RES. SPEED TO #47X/O. |
| | 81% OT | Thu, Oct 21 | 18 | D | (GENERAL FREIGHT INTERFERENCE) - 10M BNSF-CORWITH, XTRAFFIC, THEN RED SIGNAL. |
| | 02/00. | Thu, Oct 28 | 8 | DD | (FOREIGN/PSA DISPATCH ERROR) - 13M #36 X/O, UP DISP. NOT RESPONDING TO 919 CALLS, THEN LINED YD. MOVE |
| | | a, 000 20 | Ü | | FIRST. |
| | | Fri, Oct 29 | 11 | KD | 10M BRIDGEPPORT, AIR HOSE IN NEED OF REPAIR. Struck debris CAR 7262 |
| ME-B | l 214 | Thu, Oct 07 | 10 | RN1 | (HUMAN ERROR, TRANSPORTATION) - 12M LATE DEPARTING BI DUE TO LATE ARRIVAL/TURN OF ME205 |
| | 81% OT | Fri, Oct 15 | 11 | R1 | 8M KENSINGTON WAITING ON ME712 S PASSENGERS due to ML 102 handbrake issue |
| | | Tue, Oct 26 | 6 | 1 | (PASSENGER HANDLING, RUNNING TIME) - making flag stops |
| | | Wed, Oct 27 | 9 | KW1 | (OBSTRUCTION ON TRACKS, WEATHER) - 8M KENSINGTON WAITING ON ME712 |
| ME-S | | Fri, Oct 01 | 6 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - FOLLOWING ME233 |
| | 67% OT | Tue, Oct 05 | 6 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - 6M FOLLOWING ME233 |
| | | Wed, Oct 06 | 7 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - 7M FOLLOWING ME233 |
| | | Fri, Oct 08 | 7 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - FOLLOWING ME233 |
| | | Fri, Oct 22 | 7 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - FOLLOWING ME233 |
| | | Tue, Oct 26 | 7 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - FOLLOWING ME233 |
| | | Thu, Oct 28 | 7 | Α | (PASS. TRAIN/INTERLINE INTRFRNCE) - FOLLOWING ME 233 |
| MD-N | | Tue, Oct 05 | 10 | E | -10" min late, 10 min enroute radio failure with loco # 413. CLEANED ANTENNA CONNECTORS |
| | 81% OT | Thu, Oct 14 | 8 | D | -8" min late, freight interference CN crossing |
| | | Mon, Oct 18 | 19 | E1 | -21" min late, following trains ahead, 2141, 2139 and 2133. |
| | | Tue, Oct 26 | 8 | С | -12" min late, 3 min passenger loading Western Ave. 1 min 9.6 60 MPH, 3 min 23.0-26.0 50 MPH, 3 min 39.8 10 MPH. |
| MD | N 2242 | T O-+ 05 | 7 | 111 | (BROKEN WING RAIL) |
| MD-\ | V 2212 81% OT | Tue, Oct 05 | 7 | U1 | (-7) Following tardy 2210 3 ADAS ON 2210 (-9)" -5" Following tardy 2210, B-35 approach, Gravel Pit restricting; -2" A-2 stop signal, U.P. cross-traffic |
| | 81% UI | Thu, Oct 21 Tue, Oct 26 | 6 | I1 ZG1 | -6" -6 min following 2210. |
| | | Fri, Oct 29 | 10 | ZF | -10" -12 min PTC wheel slip issues at Itasca. Crew was unable to re-engage, and was told to run with PTC cut out. When |
| | | 111, Oct 23 | 10 | ۷1 | they tried to re-engage the system it kept engaging and disengaging. CAR 8513 LOST POLLING |
| MD-\ | V 2404 | Wed, Oct 13 | 10 | N | -10" min late, 11 min Franklin Pk. item 2 for Ruby St. not in the PTC system (AT&T FAILURE) |
| | 76% OT | Thu, Oct 14 | 8 | RF | - 8" min late, 5 min Franklin Pk. late turn from 2229, 6 min B-6 waiting on two outbound scoots |
| | | Fri, Oct 22 | 9 | ZE1 | -9" min late, late turn from 2229. LOCO 411 B/O TMC |
| | | Mon, Oct 25 | 9 | A1 | -9" min late, late turn from 2229. |
| | | Tue, Oct 26 | 7 | CC1 | -7" min late, late turn from 2229. |
| RI | 403 | Fri, Oct 08 | 6 | CC | (SCHEDULED TRACK WORK) - 3M CONTACTING FOREMAN 1182 |
| | 76% OT | Mon, Oct 11 | 13 | CC | (SCHEDULED TRACK WORK) - DELAYED 12 MINUTES MP 7.00 AND MP 9.25 ACCOUNT SCHEDULED TRACK WORK AND |
| | | | | | TRYING TO REACH FOREMAN (MP 7.00). |
| | | Tue, Oct 12 | 9 | | (PASSENGER HANDLING, RUNNING TIME) - WAITING ON RI606 TO CLEAR GRESHAM |
| | | Wed, Oct 13 | 10 | CC | (SCHEDULED TRACK WORK) - UNABLE TO HEAR THE FOREMAN IN CHARGE OF 1106 AND 1108 DUE TO RADIO TRAFFIC. |
| | | | _ | | 6MIN FOR 1106 AND 7MIN FOR 1108 |
| D. | | Mon, Oct 25 | 9 | KW | (PASSENGER HANDLING, RUNNING TIME) -(PTC WEATHER) 9M ENROUTE RUNNING DISENGAGED |
| RI | 419 | Fri, Oct 01 | 30 | L | (UNAUTHORIZED PEOPLE ON TRACKS) - PERSON STANDING IN THE MIDDLE OF TRACK 1 ON THE PHONE |
| | 76% OT | Thu, Oct 07 | 15 | G | Ran restricting speed between Robbins and MP22.0 due to track circuit. |
| | | Tue, Oct 19 | 17 | С | 6M FOR A 10MPH SPEED RESTRICTION OVER SWITCH #1 ACCOUNT BROKEN BOND WIRE Train #419 Late passenger - 2 |
| | | | | | mins. #419 Cross Traffic @ 16th St 5 min #419 Speed restriction @ M.P. 10.40 -10.50 -5min #419 Late passenger @ |
| | | Tue, Oct 26 | 11 | ZE | 191st St4min #ADA @ O. F2mins DEPARTED LSS 15M LATE PTC CUT OUT, ENGINE CAME OUT OF YARD THAT WAY -PTC onboard software issue |
| | | Thu, Oct 28 | 9 | CC | (SCHEDULED TRACK WORK) - NO ANSWER 1139 FORM B (foreman was working to void form b) |
| RI | 432 | Mon, Oct 04 | 6 | K1 | (OBSTRUCTION ON TRACKS) - 4MIN FOLLOWING RI0632 WHICH WAS DELAYED BY RI0623 WHO WAS HELD FOR BRIDGE |
| [| .52 | , 551 04 | ŭ | | STRIKE. |
| | 71% OT | Thu, Oct 07 | 6 | M1 | 6MIN FOLLOWING RI0632 |
| | | Thu, Oct 14 | 8 | G | 1A switch adjustment - SWITCH FAILED NORMAL |
| | | Fri, Oct 22 | 11 | K | (OBSTRUCTION ON TRACKS) - BRIDGE STRIKE (57th St.) SPEED RESTRICTION BUL 1107 5MPH Train #432 - 5MPH MP 5.9 |
| ſ | | , | | | also following inbound Gresham 13 mins |
| l | | | | | |
| | | Thu, Oct 28 | 17 | GX | AWDM 1154 ITEM 1 broken gate |

Table 3 (continued): Weekday Trains less than 85% On-Time October 2021

| | | | Minutes | Delay | |
|-------|--------|----------------------------|----------|-----------|--|
| Line | Train | Date | Late | Code | Delay Explanation |
| RI | 621 | Mon, Oct 04 | 14 | K | (OBSTRUCTION ON TRACKS) - 13M ACCOUNT BRIDGE STRIKE AT HALSTED AND ALL TRAINS HAVING TO GO THROUGHT |
| | | | | | THE AREA AT 5MPH |
| | 81% OT | Tue, Oct 12 | 7 | G | TRACK CIRCUIT DOWN BETWEEN CP54TH AND MP 6.0 TRAINS MOVING AT RESTRICTED SPEED, PTC SWITCH NOT |
| | | Wed, Oct 13 | 6 | KW | KNOWN AT 62ND - NS CONNECTION wheel slip - YARD STOP 47TH |
| | | Thu, Oct 28 | 8 | KW | (LOCOMOTIVE MALFUNCTION, WEATHER) - WHEELSLIP |
| SWS | 803 | Fri, Oct 01 | 6 | D | (GENERAL FREIGHT INTERFERENCE) - SW803 STOPPED AT THE BELT AT 7AM. GOT SIGNAL AT 706 AM. BELT RAN |
| 00 | 000 | , 000 01 | Ū | | FREIGHT, G5201/NS7695/145 CARS/9005 FT |
| | 76% OT | Mon, Oct 18 | 18 | G1 | (SIG / SWITCH MALFCN (SIG DEPT)) - 18M AT BELT MEETING SWS 806 AND ALSO BEING TALKED BY SIGNAL AT THE BELT |
| | | Mon, Oct 25 | 8 | GT1 | CAD failure (milepost mismatch) 3MIN NO BELT ID 4M LATE DEPARTING CUS |
| | | Wed, Oct 27 | 8 | G1 | (SIG / SWITCH MALFCN (SIG DEPT)) - 3M LATE DEPARTING CUS PTC 10M FLAGGED BY CHGO RIDGE RESTRICTED SPEED |
| | | | | | TO CP PALOS |
| SWS | 808 | Fri, Oct 29 | 6 10 | RA D | 880 W BN8791 AND7049 FEET GOING ACROSS CP 518. AMTRACK SENT DOWN NS1 (GENERAL FREIGHT INTERFERENCE) - 13MIN CP518 FRIEGHT 21J NS4306 11003 FT TAKING HEADROOM |
| 3443 | 81% OT | Wed, Oct 06 Mon, Oct 18 | 15 | G1 | (SIG / SWITCH MALFCN (SIG DEPT)) - 15M AT ASHBURN MEETING SWS 803 |
| | 01/001 | Tue, Oct 26 | 10 | D | (GENERAL FREIGHT INTERFERENCE) - BH45 BNSF5731 33/17 8803FT TAKING HEAD ROOM AT ASHBURN, COULDN T |
| | | . 40, 50, 20 | | | CLEAR |
| | | Wed, Oct 27 | 13 | G | (SIG / SWITCH MALFCN (SIG DEPT)) - FLAGGED BY CHGO RIDGE ACCOUNT TRACK CIRCUIT RESTRICTED SPEED TO |
| | | | | | ASHBURN |
| SWS | | Mon, Oct 18 | 12 | G1 | (SIG / SWITCH MALFCN (SIG DEPT)) - 12M LATE INTO CUS DUE TO LATE TURN OF 803 |
| | 81% OT | Mon, Oct 25 | 23 | ZD | No train ID CAD could not reach BRC |
| | | Wed, Oct 27 | 8 | G1 | (SIG / SWITCH MALFCN (SIG DEPT)) - 16M LATE DEPARTING 179TH ACCOUNT LATE TURN FROM SWS803 LATE TURN FROM 803. ALSO COULDNT SET UP BRC PTC. HAD TO CONTACT CAD MANAGER |
| SWS | 815 | Fri, Oct 29 Wed, Oct 06 | 7 61 | RA1 GF | (GATE XING / SIG / SWITCH FOREIGN) - 53M BELT JCT., SWITCH #7 AT BELT JCT. FAILED REV. POS BRC DISP. THAT |
| 3003 | 013 | wed, Oct 00 | 01 | GF | CONTROLS BELT ICT. INSTRUCTED C |
| | 71% OT | Mon, Oct 18 | 11 | ZN | 5M CUS, CREW CLAIMED PROBLEMS WITH PTC STATUS TO LEAVE WITH SWS & BRC DOB S WITH NO TRAIN ID. |
| | | Wed, Oct 20 | 0 | XRA | AMTRAK 365 RAN RED SIGNAL OFF TRACK 10 AT CUS Train #815 Stopped at CUS Train ahead ran signal Train #815 |
| | | | | | annulled. 1 min. |
| | | Fri, Oct 22 | 26 | ZR | 26M CUS, PROBLEMS WITH PTC. engineer didnt select metra to log on to init |
| | | Mon, Oct 25 | 18 | KW1 | 7M 21ST ST., CN M337 (ENG. CN3086, 160CARS, 9188FT.) PULLING THRU PLANThigh water on freight |
| | | Tue, Oct 26 | 26 | G | (GATE XING / SIG / SWITCH FOREIGN) - 22M ASHBURN TO CP RIDGE, FLAGGED BY SIGNAL AT ASHBURN DUE TO TRACK |
| SWS | 824 | Wed, Oct 06 | 33 | GF1 | CIRCUIT OUT AHEAD. LATE DEPARTURE DUE TO LATE ARRIVAL OF SW815 |
| 3003 | 81% OT | Mon, Oct 11 | 33 11 | AM | (AMTRAK CAUSED DELAY) - 8M AMTK-21ST, BRIDGE UP. |
| | 01/001 | Mon, Oct 18 | 8 | ZN | 5M DEPARTING 179TH ST., PROBLEMS WITH PTC. NO TRAIN ID WITH BRC (WRONG CONSIST, WRONG BRC DOB). |
| | | Wed, Oct 20 | 0 | XRA | AMTRAK 365 RAN RED SIGNAL OFF TRACK 10 AT CUS Train #824 annulled. |
| UP-N | J 355 | Tue, Oct 12 | 11 | UF | -11" ADA lift issues @ Waukegan on west side of car 8402 (had to manually operate ADA lift) B/O BRAIN BOX-PART |
| | | | | | REPLACED |
| | 81% OT | Wed, Oct 13 | 0 | XKW | Annulled @ Winthrop Harbor on acct. of a tree on track 1 @ MP48.3 |
| | | Mon, Oct 18 | 8 | Т | -8" Waited for M353 to crossover @ Highland Park & a passenger pulled the emergency brake @ Waukegan |
| UP-N | IW 610 | Thu, Oct 28 Fri, Oct 08 | 12 30 | KW1 ZT | Waiting on M353 at Highland Park Back of server down causing PTC failure to initialize. |
| UP-IN | 81% OT | Tue, Oct 08 | 16 | G | -16" Delayed due to signal problems form M.P. 16-9.3 going from clear to approach to restricting causing restricted |
| | 01/001 | 140, 001 20 | 10 | J | speed |
| | | Wed, Oct 27 | 8 | KW | Continuous wheel slip en route |
| | | Thu, Oct 28 | 22 | K | Blocked by CN train at Deval due vehicle stuck on tracks ahead of Freight Train |
| UP-N | | Tue, Oct 05 | 34 | JM | -34" Stopped at Cumberland waiting for paramedics to assist a man having a seizure on the train |
| | 71% OT | Mon, Oct 11 | 10 | KW1 | -10" Delayed @ Barrington, waited for M6211 to yard train (M6211 had to wait for late M652 to clear before yarding |
| | | F=: 0 : 45 | 40 | _ | equipment, which was a late turn off M621 for PTC issues) |
| | | Fri, Oct 15 | 18 9 | D C | -18" @ Barrington due to Freight -9" Signal/Switch failure @ Seeger due to ballast spreading |
| | | Fri, Oct 22 Wed, Oct 27 | 9 10 | GM | -9 Signal/Switch failure @ Seeger due to ballast spreading XH @ MP30.85 (-5) & 2 ADA lifts |
| | | Thu, Oct 28 | 9 | KW | 3 PTC failures, restricted speed to the next signal each time |
| UP-N | IW 658 | Tue, Oct 05 | 134 | K | -134" Late turn off M625 & stopped @ MP25.5 due to a vehicle drove down trk 3 @ MP23.78 |
| | 76% OT | Mon, Oct 11 | 8 | KW1 | -08" Late turn off M625 & 30MPH on Form A 95519 |
| | | Wed, Oct 27 | 7 | GM1 | Late turn off M625 |
| | | Thu, Oct 28 | 7 | KW1 | Departed 7 mins late due to late M625, weather conditions enroute |
| | | Fri, Oct 29 | 0 | K1 | Terminated at Mt. Prospect due to a car stuck on tracks at MP18.77 |
| UP-V | | Tue, Oct 05 | 7 | D | -07" Cross traffic @ Washington St., Lift @ College Ave |
| | 76% OT | Wed, Oct 06 Fri, Oct 08 | 10 9 | D S | -10" Freight train interference @ MP 12 Manager coaching at Wheaten and ADA lift at College Ave. |
| | | Wed, Oct 20 | 8 | 5 D1 | Manager coaching at Wheaton and ADA lift at College Ave08" Followed close behind M24, and no signal @ Western |
| 1 | | Wed, Oct 20 | 8 | DD1 | Following M24 ahead |
| | | vvcu, Oct 27 | J | דחח | Tollowing Inter uncau |

Table 3 (continued): Weekday Trains less than 85% On-Time October 2021

| | | | Minutes | Delay | |
|------|--------|-------------|---------|-------|---|
| Line | Train | Date | Late | Code | Delay Explanation |
| UP-W | 52 | Fri, Oct 01 | 13 | D | -13" Cross traffic @ NZ030 7 min delay, MP 10.2 had a XH 2 min delay, all red at Western 2 min delay. |
| | 76% OT | Tue, Oct 12 | 6 | U | -6" 2 ADA lifts |
| | | Fri, Oct 22 | 18 | ZE1 | -18" Late arrival of equipment, and police activity @ Villa Park |
| | | Mon, Oct 25 | 23 | DE1 | -23" Late turn off M33, operate trk 2 Villa Park & Elmhurst (load/unload from cab car only), & XH @ MP13.75 |
| | | Fri, Oct 29 | 10 | GF | -10" Delayed at Western Ave due to track circuit out on tracks |
| UP-W | 66 | Mon, Oct 11 | 6 | GX | -6" Six XH procedures @ MP24.47, MP24.69, MP24.76, MP24.85, MP24.94, MP25.02 (15МРН) |
| | 76% OT | Wed, Oct 20 | 6 | D | -06" Freight train interference from Villa Park to Bellwood (MNPPR-19) |
| | | Thu, Oct 21 | 30 | KP | -30" Delayed @ Kedzie (-20) on acct. of a report by Metra police of loose ties @ MP3.6 on trk 2 -NO ISSUE FOUND |
| | | Fri, Oct 22 | 0 | KD1 | Annulled account of M56 annullment, M56 crew is M63 crew |
| | | Thu, Oct 28 | 16 | F1 | Departed Elburn 20 mins late due to late arrival of M63 |

Data is final (11/16/2021) version from TOPS.

Table 4: Delay Codes by Cause Category & Carrier

| | METRA/PSA | | METRA/PSA (continued) | | Foreign Carrier |
|-------|---|-------|---|-------|--|
| | Category | | Category | | Category |
| Delay | | Delay | - ' | Delay | |
| Code | Definition | Code | Definition | Code | Definition |
| | Passenger Train Interference | | Human Error | | Passenger Train Interference |
| Α | Passenger Train/Interline Interference | В | Human Error, Eng. Dept. | AM | Amtrak Caused Delay |
| AA | Rule 9.9 Delayed in Block / Rule 6.30 [obsolete Jan. 2020] | Н | Human Error, Mechanical Department | AS | NICTD Train Interference |
| AD | Non-Revenue Passenger Train Interference [obsolete Jan. 2020] | Q | Late Issuance of Track Warrant | | Freight Interference - Peak & Off-Peak |
| | Accident | R | Human Error, Transportation | D | General Freight Interference |
| М | Right of Way Accident / Misc. | RD | Metra Dispatcher Error (dispatching Metra trains) | DD | Freight Dispatcher Error (dispatching freight trains) |
| YC | Derailment - Engineering | RL | Human Error, Job Action / Employee No Show (CMS Error) | DE | Freight Mechanical Malfunction |
| YE | Derailment - Mechanical | RN | Human Error, Job Action / Employee No Show (Non-CMS) | DR | Freight-Human Error |
| YM | Derailment - Accident | RO | Human Error, Metra Tower Operator | | Accident |
| | Passenger Related | RZ | ETMS Train Crew Error [obsolete 2015] | DM | Freight-Accident / Incident |
| 1 | Passenger Handling, Running Time | YB | Derailment - Human Error, Engineering | YF | Derailment - Accident, Foreign Line |
| IB | Passenger Handling, Bicycle | YH | Derailment - Human Error, Mechanical | | Passenger Related |
| J | Passenger Problems / Removal | YR | Derailment - Human Error, Transportation | JA | Amtrak Passenger Problems / Removal |
| JM | Passenger Medical Emergency | | Weather | | Signal/Switch Failure |
| U | Accessibility Related (ADA) | | Pass. Train Interference, Weather [obsolete Jan. 2020] | GA | Signal / Switch Failure Amtrak (Signal Dept.) |
| | Obstruction/Debris | CW | M of W Work, Weather | GF | Gate Crossing / Signal / Switch Foreign Line |
| K | Obstruction On Tracks | EW | Locomotive Malfunction, Weather | | Track Work |
| KD | Train Struck Debris | FW | Cab Car / TRL / MU Malfunction, Weather | CA | Amtrak Engineering |
| L | Unauthorized People On Tracks / Near Miss | GW | Signal / Switch Malfunction Weather (Signal Dept.) | CD | Track Work by Freight Carrier |
| KP | Suspicious Package(s) / Person(s) / Activity | IW | Passenger Handling, Weather | | Non-Locomotive Equipment Issue |
| | Signal/Switch Failure | KW | Obstruction On Tracks, Weather | FS | NICTD MU Malfunction |
| CM | Switch Malfunction (Track Dept.) | MW | Right of Way Accident / Misc., Weather [obsolete Jan. 2020] | | Locomotive Issue |
| G | Signal / Switch Malfunction (Signal Dept.) | NW | Utility Failure, Weather | EA | Amtrak Locomotive/Car Malfunction |
| GM | Metra/PSA Gate Crossing Malfunction | OW | AC/DC System Failure, Weather | | Human Error |
| GT | Metra Telecom / CAD failure | RW | Train Crew Issues, Weather | BA | Amtrak Engineering Human Error |
| GX | Broken Gate Crossing | UW | Accessibility, Weather | HS | Human Error, NICTD Mechanical Dept. [obsolete Jan. 2020] |
| GZ | ETMS Signal Malfunction [obsolete 2015] | YW | Derailment Accident, Weather | RA | Human Error, Amtrak Transportation |
| VG | Signal / Switch / Gate Crossing Failure, Nothing Found | ZW | PTC Weather | RF | Foreign/PSA Dispatcher Error (dispatching Metra trains) |
| | Track Work | | Other | RS | Human Error, NICTD Transportation |
| С | Unscheduled Track Work | | Utility Failure | | Weather |
| CC | Scheduled Track Work | | Operational (Efficiency) Testing | DW | Freight Train Interference, Weather |
| CF | Engineering Equipment Malfunction | | Property Vandalism | | PTC Related |
| CG | Scheduled Signal Work | | Gas Leak (non-loco fuel) | ZA | PTC Amtrak Train (On-Board) |
| CH | Contractor Failure | | PTC Related | ZD | PTC Foreign Line Transportation |
| | Catenary Failure | | PTC Human Error, Engineering Dept. | ZN | PTC Foreign Line Engineering |
| CO | Scheduled Wire Work | | PTC Construction / Maintenance | ZS | PTC NICTD MU Train (On-Board) |
| 0 | AC/DC System Failure | | PTC Malfunction Locomotive | 1 | |
| | Non-Locomotive Equipment Issue | | PTC Malfunction Coach | | |
| F | Cab Car / Trailer / MU Malfunction | | PTC Wayside | 1 | |
| FZ | ETMS Malfunction on Cab Car [obsolete 2015] | | PTC Human Error, Mechanical | 1 | |
| UF | ADA Lift Failure | | PTC Dispatcher | | |
| VF | Cab Car Problem Reported, Nothing Found | | PTC Human Error, Metra Transportation | | |
| | Locomotive Issue | ZT | PTC Back Office/Software | 1 | |
| E | Locomotive Malfunction | | | | |
| EZ | ETMS Malfunction on Locomotive [obsolete 2015] | | | | |
| VE | Locomotive Problem Reported, Nothing Found | | | | |
| | | | | İ | |
| | | | | | |

Effective January 1, 2020

'Metra/PSA' refers to delays that either directly affect or are directly attributable to Metra or its Purchase of Service Agreement partners (BNSF and Union Pacific) on Metra or PSA-controlled rail lines or trains in commuter operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

The delay codes listed above are used for primary delayed trains; primary annulled trains (trains that fail to reach their scheduled destination station) use a primary delay code preceded by an "X" (e.g., XE, XGA, etc.); All secondary trains, including annulled, use primary delay code followed by a "1" (e.g., E1, GA1, etc.); secondary annulled trains do not use a delay code preceded by an "X".

Table 5.a: Train Delays by Cause and Line October 2021

Top 2 causes for each line and the system are shaded

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|--|--------------|-------|-------|-------|----|------|------|-----|----|-----|------|-------|---------|---------|
| Freight Interference - Total | 4 | - | _ | - | 9 | 7 | 5 | 2 | 2 | 4 | 2 | 4 | 29 | 68 |
| Freight Interference - Peak | _ | _ | _ | _ | 8 | 2 | 2 | 2 | 1 | 3 | 2 | 3 | 12 | 35 |
| Primary | - | - | - | - | 8 | 1 | 1 | 2 | 1 | 3 | 2 | 3 | 7 | 28 |
| Secondary | - | | - | - | - | 1 | 1 | - | - | - | - | - | 5 | 7 |
| Freight Interference - Off-Peak | 4 | - | - | - | 1 | 5 | 3 | - | 1 | 1 | - | 1 | 17 | 33 |
| Primary Secondary | 4 | - | - | - | 1 | 4 | 3 | - | 1 | 1 | - | 1 | 13 4 | 28 5 |
| Signal/Switch Failure - Total | 10 | 7 | 1 | 3 | 4 | 27 | 6 | 4 | 14 | 14 | 3 | 5 | 8 | 106 |
| Signal/Switch Failure - Metra/PSA | 7 | 7 | 1 | 3 | - | 27 | 6 | 1 | 14 | 12 | 3 | 5 | 6 | 92 |
| Primary | 6 | 7 | 1 | 3 | - | 20 | 5 | 1 | 13 | 6 | 3 | 4 | 4 | 73 |
| Secondary | 1 | = | - | - | - | 7 | 1 | - | 1 | 6 | - | 1 | 2 | 19 |
| Signal/Switch Failure - Foreign | 3 | - | - | - | 4 | - | - | 3 | - | 2 | - | - | 2 | 14 |
| Primary Secondary | 3 | - | - | - | 4 | - | =: | 3 | - | 1 | - | - | 2 | 13 1 |
| Mechanical Failure - Total | 5 | _ | | | 2 | 13 | 4 | 1 | 4 | | 6 | 2 | 3 | 40 |
| Mechanical Failure - Metra/PSA | 5 | _ | _ | _ | 2 | 13 | 4 | 1 | 4 | _ | 6 | 2 | 3 | 40 |
| Non-Locomotive Equipment Issue - Metra/PSA | 3 | _ | | _ | 2 | 13 | 1 | 1 | 4 | _ | 1 | 1 | 2 | 9 |
| Primary | 3 | _ | - | - | _ | 1 | 1 | - | _ | - | 1 | 1 | 1 | 8 |
| Secondary | - | - | - | - | - | | - | - | 1 | - | | - | 1 | 1 |
| Locomotive Issue - Metra/PSA | 2 | - | - | - | 2 | 12 | 3 | 1 | 4 | - | 5 | 1 | 1 | 31 |
| Primary | 1 | - | - | - | 1 | 4 | 2 | 1 | 2 | - | 2 | 1 | - | 14 |
| Secondary Mechanical Failure - Foreign | 1 | - | | - | 1 | 8 | 1 | - | 2 | - | 3 | | 1 | 17 |
| Passenger Train Interference - Total | - | _ | | 7 | 1 | 2 | 2 | _ | _ | 1 | | | | 13 |
| _ | - | - | - | 7 | _ | 1 | 2 | - | - | 1 | _ | - | - | 10 |
| Passenger Train Interference - Metra/PSA | _ | - | - | , | - | | 2 | - | - | - | - | - | - | |
| Passenger Train Interference - Foreign | - | - | | - | 1 | 1 | - | - | - | 1 | - | | - | 3 |
| Accident - Total | - | - | - | - | - | 2 | 2 | - | 7 | - | - | 4 | - | 15 |
| Accident - Metra/PSA | - | - | - | - | - | 2 | 2 | - | 7 | - | - | 4 | - | 15 |
| Accident - Foreign | | | | - | - | | | - | - | - | - | | | - |
| Track Work - Total | 7 | 5 | - | 1 | - | 7 | 5 | - | 9 | - | 9 | 13 | 7 | 63 |
| Track Work - Metra/PSA | 7 | 5 | - | 1 | - | 7 | 4 | - | 9 | - | 9 | 13 | 7 | 62 |
| Track Work - Foreign | - | - | - | - | - | - | 1 | - | - | - | - | - | - | 1 |
| Human Error - Total | 13 | 2 | 4 | 2 | - | 5 | 2 | - | 1 | 4 | 4 | 3 | 6 | 46 |
| Human Error - Metra/PSA | 1 | 2 | 4 | 2 | - | - | 1 | - | 1 | - | 1 | - | 5 | 17 |
| Human Error - Foreign | 12 | - | - | - | - | 5 | 1 | - | - | 4 | 3 | 3 | 1 | 29 |
| PTC Related - Total | - | - | - | 1 | - | 3 | 7 | 2 | 2 | 5 | 4 | 8 | 5 | 37 |
| PTC Related - Metra/PSA | - | - | - | 1 | - | 2 | 5 | - | 2 | 2 | 4 | 8 | 5 | 29 |
| PTC Related - Foreign | - | - | - | - | - | 1 | 2 | 2 | - | 3 | - | - | - | 8 |
| Weather - Total | 2 | 1 | 2 | - | 1 | 11 | - | 1 | 10 | 1 | 10 | 15 | 4 | 58 |
| Weather - Metra/PSA | 1 | 1 | 2 | - | 1 | 11 | - | 1 | 10 | 1 | 10 | 15 | 4 | 57 |
| Weather - Foreign | 1 | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| Passenger Related - Total | 1 | 9 | 6 | 2 | - | 6 | 6 | - | 10 | - | 3 | 6 | 1 | 50 |
| Obstruction/Debris - Total | 6 | 7 | - | 4 | 1 | - | 4 | 2 | 19 | - | 9 | 18 | 5 | 75 |
| Catenary Failure - Total | - | - | - | - | - | - | - | - | - | - | - | - | - [| - |
| Other - Total | 27 | - | - | - | - | - | 1 | - | - | - | 1 | - | 1 | 30 |
| Total Trains Delayed | 75 | 31 | 13 | 20 | 18 | 83 | 44 | 12 | 78 | 29 | 51 | 78 | 69 | 601 |
| Total Metra/PSA Delays | 55 | 31 | 13 | 20 | 4 | 69 | 35 | 5 | 76 | 15 | 46 | 71 | 37 | 477 |
| Total Foreign Carrier Delays | 20 | 0 | 0 | 0 | 14 | 14 | 9 | 7 | 2 | 14 | 5 | 7 | 32 | 124 |

Data for current month is final (11/16/2021) version of TOPS
'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.
'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 5.b: Train Delays by Cause and Line

Average October Over Previous Five Years: 2016-2020

Top 2 causes for each line and the system are shaded

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|--|------|-------|-------|-------|----|------|------|-----|---------|----------|------|-------|----------|----------|
| Freight Interference - Total | 7 | - | - | - | 6 | 10 | 10 | 6 | 3 | 11 | 2 | 4 | 27 | 86 |
| Freight Interference - Peak | 1 | - | - | - | 5 | 2 | 3 | 2 | 0 | 4 | - | 2 | 12 | 32 |
| Primary | 1 | - | - | - | 5 | 1 | 2 | 2 | 0 | 4 | - | 1 | 5 | 22 |
| Secondary Off Parallel | 6 | - | - | - | 0 | 0 | 7 | 0 | 3 | 7 | 2 | 2 | 7 | 10 |
| Freight Interference - Off-Peak Primary | 5 | _ | - | - | 0 | 8 | 5 | 4 | 2 | 5 | 1 | 1 | 15 11 | 54 41 |
| Secondary | 1 | - | _ | _ | 0 | 2 | 3 | - | 0 | 2 | 0 | 0 | 4 | 13 |
| Signal/Switch Failure - Total | 11 | 4 | 2 | 1 | 2 | 11 | 7 | 4 | 6 | 9 | 1 | 5 | 7 | 70 |
| Signal/Switch Failure - Metra/PSA | 9 | 4 | 2 | 1 | 0 | 7 | 6 | 3 | 6 | 5 | 1 | 4 | 7 | 55 |
| Primary | 7 | 3 | 1 | 1 | 0 | 5 | 4 | 3 | 5 | 3 | 1 | 2 | 3 | 38 |
| Secondary Signal (Switch Failure Foreign | 2 | 1 | 1 | 0 | 2 | 3 | 2 | 1 | 1 | 2 | - | | 3 | 16 |
| Signal/Switch Failure - Foreign Primary | 2 | _ | _ | - | 2 | 1 | 1 | 0 | _ | 4 | _ | 1 | 0 | 15 11 |
| Secondary | - | - | _ | _ | 1 | 2 | 0 | 0 | - | 1 | - | 0 | 0 | 5 |
| Mechanical Failure - Total | 20 | 2 | 0 | - | 0 | 16 | 11 | 4 | 11 | 5 | 8 | 8 | 10 | 96 |
| Mechanical Failure - Metra/PSA | 20 | 2 | - | - | 0 | 15 | 11 | 4 | 11 | 5 | 8 | 8 | 10 | 94 |
| Non-Locomotive Equipment Issue - Metra/PSA | 6 | 2 | - | - | 0 | 1 | 1 | 1 | 1 | 1 | 5 | 4 | 3 | 26 |
| Primary | 3 | 0 | - | - | 0 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 2 | 12 |
| Secondary Nacture (DCA) | 14 | 2 | - | - | 0 | 14 | 9 | 3 | 0 10 | <i>0</i> | 3 | 4 | 7 | 13 69 |
| Locomotive Issue - Metra/PSA Primary | 5 | - | - | - | 0 | 14 | 4 | 1 | 4 | 2 | 2 | 2 | 2 | 26 |
| Secondary | 9 | - | - | - | - | 10 | 5 | 2 | 6 | 2 | 1 | 2 | 5 | 42 |
| Mechanical Failure - Foreign | - | 0 | 0 | - | - | 1 | - | - | - | - | - | - | - | 2 |
| Passenger Train Interference - Total | 2 | 2 | - | 0 | 1 | 3 | 1 | 1 | 0 | 1 | - | 0 | 0 | 11 |
| Passenger Train Interference - Metra/PSA | - | 2 | - | 0 | - | 2 | 1 | 1 | 0 | - | - | 0 | 0 | 6 |
| Passenger Train Interference - Foreign | 2 | - | - | 0 | 1 | 1 | - | - | 0 | 1 | - | - | - | 4 |
| Accident - Total | 7 | - | - | 1 | - | 5 | 2 | - | 1 | 2 | 2 | 6 | 5 | 30 |
| Accident - Metra/PSA | 7 | - | - | 1 | - | 5 | - | - | 1 | 2 | 2 | 6 | 5 | 28 |
| Accident - Foreign | - | - | - | - | - | - | 2 | - | - | - | - | - | 0 | 2 |
| Track Work - Total | 21 | 10 | 2 | 6 | 0 | 4 | 4 | 0 | 8 | 3 | 5 | 5 | 6 | 75 |
| Track Work - Metra/PSA | 21 | 10 | 2 | 6 | 0 | 4 | 4 | 0 | 8 | 3 | 5 | 5 | 6 | 75 |
| Track Work - Foreign | - | - | - | - | - | - | - | - | 0 | 0 | - | - | - | 0 |
| Human Error - Total | 13 | 4 | 1 | 2 | 2 | 9 | 7 | 1 | 5 | 3 | 3 | 4 | 8 | 61 |
| Human Error - Metra/PSA | 8 | 4 | 1 | 2 | 0 | 3 | 5 | 1 | 5 | 1 | 3 | 3 | 6 | 41 |
| Human Error - Foreign | 5 | - | - | - | 2 | 5 | 2 | 1 | 0 | 2 | 0 | 1 | 2 | 20 |
| PTC Related - Total | 2 | 0 | 0 | | 0 | 2 | 2 | 0 | 4 | 0 | 2 | 2 | 2 | 18 |
| PTC Related - Metra/PSA | 2 | 0 | 0 | - | 0 | 2 | 2 | 0 | 4 | 0 | 2 | 2 | 2 | 18 |
| PTC Related - Foreign | - | - | - | - | - | - | - | 0 | - | 0 | - | - | - | 0 |
| Weather - Total | 5 | 4 | - | 1 | - | 2 | 0 | 2 | 5 | - | 14 | 20 | 4 | 56 |
| Weather - Metra/PSA | 5 | 4 | - | 1 | - | 2 | 0 | 2 | 5 | - | 14 | 20 | 4 | 56 |
| Weather - Foreign | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Passenger Related - Total | 7 | 6 | 1 | 1 | - | 12 | 7 | 1 | 6 | - | 6 | 6 | 7 | 61 |
| Obstruction/Debris - Total | 10 | 1 | 0 | 2 | 1 | 5 | 3 | 1 | 7 | 2 | 0 | 9 | 9 | 50 |
| Catenary Failure - Total | _ | 2 | _ | 1 | - | - | - | _ | _ | - | _ | - | - | 3 |
| Other - Total | 1 | _ | - | 1 | - | 0 | 1 | 0 | 0 | - | - | 0 | 0 | 4 |
| Total Trains Delayed | 106 | 36 | 6 | 16 | 13 | 78 | 55 | 21 | 56 | 36 | 43 | 69 | 86 | 622 |
| Total Metra/PSA Delays | 89 | 36 | 5 | 16 | 2 | 58 | 40 | 14 | 52 | 18 | 42 | 63 | 56 | 490 |
| Total Foreign Carrier Delays | 17 | 0 | 0 | 0 | 10 | 20 | 16 | 8 | 4 | 18 | 2 | 6 | 30 | 131 |

Data for current month is final (11/17/2020) version of TOPS

Effective January 2020, Metra has updated the delay cause categories in this table; totals by cause category for prior years may not match what was previously reported.

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 5.c: Train Delays by Cause and Line

October 2021 Compared to Average October Over Previous Five Years: 2016-2020

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|--|------------|-------|-------|-------|----------|------------|------------|----------|------------|------------|------------|------------|----------|-------------|
| Freight Interference - Total | (3) | - | - | - | 3 | (3) | (5) | (4) | (1) | (7) | 0 | - | 2 | (18) |
| Freight Interference - Peak | (1) | - | - | - | 3 | 0 | (1) | - | 1 | (1) | 2 | 1 | (0) | 3 |
| Primary | (1) | - | - | - | 3 | (0) | (1) | 0 | 1 | (1) | 2 | 2 | 2 | 6 |
| Secondary | - | - | - | - | (0) | 1 | 0 | (0) | - | (0) | - | (1) | (2) | (3) |
| Freight Interference - Off-Peak | (2) | - | - | - | 1 | (3) | (4) | (4) | (2) | (6) | (2) | | 2 | (21) |
| Primary Secondary | (1) (1) | - | - | - | 1 (0) | (2) (1) | (2) (3) | (4) | (1) (0) | (4) (2) | (1) (0) | | 2 0 | (13) (8) |
| Signal/Switch Failure - Total | (1) | 3 | (1) | 2 | 2 | 16 | (1) | 0 | 8 | 5 | 2 | (0) | 1 | 36 |
| Signal/Switch Failure - Metra/PSA | (2) | 3 | (1) | 2 | (0) | 20 | , , | (2) | 8 | 7 | 2 | 1 | (1) | 37 |
| Primary | (1) | 4 | - | 2 | (0) | 15 | 1 | (2) | 8 | 3 | 2 | 2 | 1 | 35 |
| Secondary | (1) | (1) | (1) | (0) | - | 5 | (1) | - | (0) | 4 | - | (1) | (1) | 3 |
| Signal/Switch Failure - Foreign | 1 | - | - | - | 2 | (3) | (2) | 2 | - | (2) | - | (1) | 2 | (1) |
| Primary Secondary | 1 | - | - | - | 2 (1) | (1) (2) | (1) (0) | 3 (0) | - | (2) 0 | - | (1) (0) | 2 (0) | 2 (4) |
| Mechanical Failure - Total | (15) | (2) | (0) | | 2 | (3) | (7) | (3) | (7) | (5) | (2) | (6) | (7) | (56) |
| Mechanical Failure - Metra/PSA | (15) | (2) | (0) | _ | 2 | (2) | (7) | (3) | (7) | (5) | (2) | | (7) | (54) |
| Non-Locomotive Equipment Issue - Metra/PSA | (3) | (2) | | | (0) | (0) | (0) | (1) | (1) | (1) | (4) | | (1) | (17) |
| Primary | 0 | (2) | _ | _ | (0) | 0 | 0 | (0) | (1) | (1) | (1) | | (1) | (4) |
| Secondary | (4) | (2) | - | - | - | (1) | (0) | (1) | (0) | (0) | (3) | | (0) | (12) |
| Locomotive Issue - Metra/PSA | (12) | - | - | - | 2 | (2) | (6) | (2) | (6) | (4) | 2 | (3) | (6) | (38) |
| Primary | (4) | - | - | - | 1 | - | (2) | - | (2) | (2) | 0 | (1) | (2) | (12) |
| Secondary Mechanical Failure - Foreign | (8) | (0) | (0) | - | 1 | (2) | (4) | (2) | (4) | (2) | 2 | (2) | (4) | (25) |
| - | (2) | (2) | - (0) | 7 | 0 | (1) | 1 | (1) | (0) | | | (0) | (0) | 2 |
| Passenger Train Interference - Total | | | | | U | | | | | | | | | |
| Passenger Train Interference - Metra/PSA | - (2) | (2) | - | 7 | - | (1) | 1 | (1) | (0) | - | - | (0) | (0) | 4 |
| Passenger Train Interference - Foreign | (2) | - | - | (0) | 0 | 0 | - | - | (0) | - (2) | (2) | - (2) | - (=) | (1) |
| Accident - Total | (7) | - | - | (1) | - | (3) | 0 | - | 6 | (2) | (2) | (2) | (5) | (15) |
| Accident - Metra/PSA | (7) | - | - | (1) | - | (3) | 2 | - | 6 | (2) | (2) | (2) | (5) | (13) |
| Accident - Foreign | | - | - | - | - | - | (2) | - | - | - | | | (0) | (2) |
| Track Work - Total | (14) | (5) | (2) | (5) | (0) | 3 | 1 | (0) | 1 | (3) | 4 | 8 | 1 | (12) |
| Track Work - Metra/PSA | (14) | (5) | (2) | (5) | (0) | 3 | 0 | (0) | 1 | (3) | 4 | 8 | 1 | (13) |
| Track Work - Foreign | - | - | - | - | - | - | 1 | - | (0) | (0) | - | - | - | 1 |
| Human Error - Total | 0 | (2) | 3 | 0 | (2) | (4) | (5) | (1) | (4) | 1 | 1 | (1) | (2) | (15) |
| Human Error - Metra/PSA | (7) | (2) | 3 | 0 | (0) | (3) | (4) | (1) | (4) | (1) | (2) | (3) | (1) | (24) |
| Human Error - Foreign | 7 | - | - | - | (2) | (0) | (1) | (1) | (0) | 2 | 3 | 2 | (1) | 9 |
| PTC Related - Total | (2) | (0) | (0) | 1 | (0) | 1 | 5 | 2 | (2) | 5 | 2 | 6 | 3 | 19 |
| PTC Related - Metra/PSA | (2) | (0) | (0) | 1 | (0) | 0 | 3 | (0) | (2) | 2 | 2 | 6 | 3 | 11 |
| PTC Related - Foreign | - | - | - | - | - | 1 | 2 | 2 | - | 3 | - | - | - | 8 |
| Weather - Total | (3) | (3) | 2 | (1) | 1 | 9 | (0) | (1) | 5 | 1 | (4) | (5) | (0) | 2 |
| Weather - Metra/PSA | (4) | (3) | 2 | (1) | 1 | 9 | (0) | (1) | 5 | 1 | (4) | (5) | (0) | 1 |
| Weather - Foreign | 1 | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| Passenger Related - Total | (6) | 3 | 5 | 1 | - | (6) | (1) | (1) | 4 | - | (3) | (0) | (6) | (11) |
| Obstruction/Debris - Total | (4) | 6 | (0) | 2 | 0 | (5) | 1 | 1 | 12 | (2) | `9´ | ģ´ | (4) | 25 |
| Catenary Failure - Total | `-' | (2) | - | (1) | _ | `-' | _ | _ | _ | `- | - | - | `-' | (3) |
| Other - Total | 26 | - | - | (1) | - | (0) | (0) | (0) | (0) | - | 1 | (0) | 1 | 26 |
| Total Trains Delayed | (31) | (5) | 7 | 4 | 5 | 5 | (11) | (9) | 22 | (7) | 8 | 9 | (17) | (21) |
| Total Metra/PSA Delays | -34 | -5 | 8 | 4 | 2 | 11 | -5 | -9 | 24 | -3 | 4 | 8 | -19 | -13 |
| Total Foreign Carrier Delays | 3 | 0 | 0 | 0 | 4 | -6 | -7 | -1 | -2 | -4 | 3 | 1 | 2 | -7 |

Data for current month is final (11/16/2021) version of TOPS

Effective January 2020, Metra has updated the delay cause categories in this table; totals by cause category for prior years may not match what was previously reported.

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 6.a: Train Delays by Cause and Line - YTD

January - October 2021

Top 2 causes for each line and the system are shaded

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|--|----------|-------|-------|-------|----------|-----------------|----------|--------|----------|----------|-----------------|----------|----------------|------------|
| Freight Interference - Total | 84 | - | - | - | 58 | 49 | 125 | 29 | 26 | 49 | 17 | 50 | 336 | 823 |
| Freight Interference - Peak | 27 | - | - | - | 47 | 16 | 47 | 24 | 7 | 30 | 8 | 27 | 98 | 331 |
| Primary | 21 | - | - | - | 46 | 14 | 39 | 20 | 5 | 23 | 6 | 23 | 67 | 264 |
| Secondary | 6 | - | - | - | 1 | 2 | 8 | 4 | 2 | 7 | 2 | 4 | 31 | 67 |
| Freight Interference - Off-Peak Primary | 57 53 | - | - | - | 11 8 | 33 <i>30</i> | 78 71 | 5 2 | 19 18 | 19 16 | 9 | 23 20 | 238 172 | 492 396 |
| Secondary | 4 | - | | - | 3 | 3 | 7 | 3 | 1 | 3 | 3 | 3 | 66 | 96 |
| Signal/Switch Failure - Total | 31 | 40 | 14 | 25 | 30 | 158 | 75 | 31 | 142 | 48 | 13 | 35 | 60 | 702 |
| Signal/Switch Failure - Metra/PSA | 19 | 40 | 14 | 25 | - | 135 | 69 | 17 | 138 | 20 | 13 | 20 | 49 | 559 |
| Primary | 15 | 29 | 12 | 14 | - | 105 | 59 | 17 | 122 | 13 | 10 | 15 | 38 | 449 |
| Secondary | 12 | 11 | 2 | 11 | 30 | 30 23 | 10 6 | 14 | 16 4 | 7 | 3 | 5 15 | 11 11 | 110 143 |
| Signal/Switch Failure - Foreign Primary | 12 | - | - | - | 30 30 | 23 17 | 5 | 14 | 4 | 28 24 | - | 15 14 | 11 | 143 127 |
| Secondary | 1 | - | - | - | - | 6 | 1 | 3 | - | 4 | - | 1 | - | 16 |
| Mechanical Failure - Total | 43 | 1 | 1 | 5 | 5 | 79 | 53 | 25 | 67 | 4 | 62 | 26 | 51 | 422 |
| Mechanical Failure - Metra/PSA | 42 | 1 | 1 | 5 | 5 | 79 | 53 | 25 | 67 | 4 | 62 | 26 | 51 | 421 |
| Non-Locomotive Equipment Issue - Metra/PSA | 13 | 1 | 1 | 5 | 2 | 10 | 11 | 4 | 14 | - | 15 | 10 | 27 | 113 |
| Primary Secondary | 9 | 1 | 1 | 2 | 2 | 7 3 | 9 | 1 | 13 1 | - | 12 3 | 8 | 12 15 | 77 36 |
| Locomotive Issue - Metra/PSA | 29 | - | | - | 3 | 69 | 42 | 21 | 53 | 4 | 47 | 16 | 24 | 308 |
| Primary | 18 | - | - | - | 2 | 27 | 20 | 10 | 32 | 3 | 17 | 10 | 13 | 152 |
| Secondary | 11 | - | - | - | 1 | 42 | 22 | 11 | 21 | 1 | 30 | 6 | 11 | 156 |
| Mechanical Failure - Foreign | 1 | - | - | - | - | - | - | - | | - | - | - | - | 1 |
| Passenger Train Interference - Total | 7 | 2 | - | 18 | 4 | 22 | 3 | 13 | 7 | 2 | 5 | 3 | - | 86 |
| Passenger Train Interference - Metra/PSA | - | 2 | - | 17 | - | 16 | 3 | 13 | 6 | - | 5 | 3 | - | 65 |
| Passenger Train Interference - Foreign | 7 | - | | 1 | 4 | 6 | - | - | 1 | 2 | - | - | - | 21 |
| Accident - Total | 96 | 11 | 6 | - | 2 | 11 | 15 | 4 | 46 | 4 | 21 | 75 | 27 | 318 |
| Accident - Metra/PSA | 69 | 11 | 6 | - | - | 10 | 9 | 4 | 46 | 4 | 20 | 74 | 8 | 261 |
| Accident - Foreign | 27 | - | - | - | 2 | 1 | 6 | - | - | - | 1 | 1 | 19 | 57 |
| Track Work - Total | 51 | 36 | 2 | 33 | 7 | 26 | 39 | 4 | 64 | 10 | 90 | 51 | 38 | 451 |
| Track Work - Metra/PSA | 50 | 35 | 2 | 33 | 1 | 26 | 36 | 4 | 63 | 3 | 90 | 48 | 38 | 429 |
| Track Work - Foreign | 1 | 1 | - | - | 6 | - | 3 | - | 1 | 7 | - | 3 | - | 22 |
| Human Error - Total | 48 | 18 | 14 | 19 | 14 | 65 | 53 | 28 | 66 | 14 | 65 | 55 | 50 | 509 |
| Human Error - Metra/PSA | 24 | 18 | 14 | 19 | 7 | 21 | 43 | 14 | 66 | 9 | 42 | 28 | 33 | 338 |
| Human Error - Foreign | 24 | - | | - | 7 | 44 | 10 | 14 | | 5 | 23 | 27 | 17 | 171 |
| PTC Related - Total | 5 | 13 | 4 | 15 | 16 | 72 | 38 | 18 | 39 | 37 | 38 | 31 | 76 | 402 |
| PTC Related - Metra/PSA | 5 | 11 | 4 | 13 | 6 | 64 | 33 | 7 | 37 | 15 | 38 | 31 | 69 | 333 |
| PTC Related - Foreign | - | 2 | | 2 | 10 | 8 | 5 | 11 | 2 | 22 | - | - | 7 | 69 |
| Weather - Total | 59 | 40 | 13 | 13 | 8 | 112 | 74 | 11 | 86 | 9 | 85 | 125 | 68 | 703 |
| Weather - Metra/PSA | 45 | 40 | 13 | 13 | 6 | 109 | 71 | 11 | 86 | 7 | 74 | 121 | 62 | 658 |
| Weather - Foreign | 14 | 47 | 16 | - 10 | 2 1 | 3 | 3 | - | - 04 | 2 | 11 53 | 4 | 6 96 | 45 |
| Passenger Related - Total | 26 | 47 | 16 | 14 | | 33 | 56 25 | - | 84 | - | | 44 | | 470 |
| Obstruction/Debris - Total | 29 | 34 | 17 | 34 | 1 | 23 | 35 | 7 | 83 | 8 | 61 | 58 | 73 | 463 |
| Catenary Failure - Total | - | 14 | 10 | 19 | - | - | - | - | - | - | - | - | - | 43 |
| Other - Total | 27 | 1 | | - | 1 | | 9 | - | 3 | 5 | 3 | - | 2 | 51 |
| Total Trains Delayed | 506 | 257 | 97 | 195 | 147 | 650 | 575 | 170 | 713 | 190 | 513 | 553 | 877 | 5,443 |
| Total Metra/PSA Delays | 336 | 254 | 97 | 192 | 28 | 516 | 417 | 102 | 679 | 75 | 461 | 453 | 481 | 4,091 |
| Total Foreign Carrier Delays | 170 | 3 | 0 | 3 | 119 | 134 | 158 | 68 | 34 | 115 | 52 | 100 | 396 | 1,352 |

Data for current month is final (11/16/2021) version of TOPS

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Troigin refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 6.b: Train Delays by Cause and Line - YTD

January - October Average Over Previous Five Years: 2016-2020

Top 2 causes for each line and the system are shaded

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|--|-----------|-------|-------|-------|----------|----------|----------|---------|----------|----------|----------|---------|----------|------------|
| Freight Interference - Total | 120 | _ | 0 | - | 45 | 99 | 93 | 55 | 47 | 108 | 10 | 50 | 195 | 821 |
| Freight Interference - Peak | 43 | _ | 0 | _ | 39 | 20 | 26 | 18 | 10 | 39 | 3 | 27 | 71 | 297 |
| Primary | 24 | - | - | - | 33 | 13 | 18 | 14 | 7 | 30 | 2 | 14 | 34 | 188 |
| Secondary | 19 | - | 0 | - | 7 | 7 | 8 | 4 | 3 | 9 | 1 | 14 | 37 | 109 |
| Freight Interference - Off-Peak | 76 | - | - | - | 6 | 79 | 67 | 36 | 37 | 69 | 7 | 22 | 124 | 524 |
| Primary Secondary | 61 15 | - | - | - | 5 1 | 50 29 | 47 21 | 33 3 | 28 8 | 50 19 | 4 | 16 6 | 91 33 | 386 138 |
| Signal/Switch Failure - Total | 180 | 67 | 31 | 29 | 26 | 164 | 102 | 60 | 112 | 89 | 23 | 64 | 85 | 1,031 |
| Signal/Switch Failure - Metra/PSA | 101 | 67 | 31 | 29 | 3 | 129 | 84 | 27 | 110 | 35 | 22 | 47 | 73 | 759 |
| Primary | 73 | 46 | 23 | 22 | 3 | 77 | 64 | 21 | 83 | 24 | 13 | 24 | 35 | 507 |
| Secondary | 29 | 21 | 8 | 7 | 0 | 52 | 20 | 6 | 27 | 11 | 9 | 23 | 39 | 252 |
| Signal/Switch Failure - Foreign | 79 | - | - | - | 23 | 35 | 18 | 33 | 2 | 54 | 0 | 17 | 11 8 | 272 193 |
| Primary Secondary | 61 18 | - | - | - | 19 4 | 18 17 | 13 5 | 25 8 | 2 | 36 17 | 0 | 11 6 | 3 | 193 79 |
| Mechanical Failure - Total | 169 | 17 | 5 | 3 | 6 | 133 | 85 | 30 | 164 | 31 | 86 | 90 | 105 | 925 |
| Mechanical Failure - Metra/PSA | 168 | 12 | 4 | 3 | 5 | 123 | 85 | 30 | 164 | 31 | 86 | 90 | 105 | 906 |
| Non-Locomotive Equipment Issue - Metra/PSA | 59 | 12 | 4 | 3 | 1 | 19 | 9 | 5 | 18 | 12 | 30 | 30 | 43 | 245 |
| Primary | 25 | 4 | 2 | 1 | 1 | 10 | 6 | 3 | 9 | 7 | 17 | 16 | 21 | 123 |
| Secondary Locomotive Issue - Metra/PSA | 34 109 | 8 | 2 | 2 | <i>0</i> | 105 | 76 | 24 | 8 147 | 5 19 | 13 56 | 60 | 21 62 | 122 662 |
| Primary | 34 | - | | - | 3 | 32 | 29 | 8 | 45 | 9 | 19 | 19 | 21 | 221 |
| Secondary | 75 | - | - | - | 1 | 73 | 46 | 16 | 101 | 10 | 37 | 41 | 41 | 441 |
| Mechanical Failure - Foreign | 2 | 4 | 1 | 1 | 0 | 9 | 1 | 1 | - | - | - | - | - | 18 |
| Passenger Train Interference - Total | 21 | 6 | 2 | 3 | 9 | 26 | 4 | 8 | 4 | 27 | - | 3 | 3 | 115 |
| Passenger Train Interference - Metra/PSA | 2 | 4 | 1 | 1 | 0 | 20 | 2 | 8 | 3 | 0 | - | 3 | 2 | 46 |
| Passenger Train Interference - Foreign | 19 | 2 | 1 | 2 | 9 | 7 | 1 | 1 | 1 | 26 | - | - | 1 | 70 |
| Accident - Total | 63 | 31 | 6 | 10 | 2 | 40 | 36 | 12 | 29 | 16 | 40 | 72 | 50 | 406 |
| Accident - Metra/PSA | 58 | 17 | 4 | 10 | 1 | 32 | 31 | 10 | 25 | 10 | 39 | 64 | 31 | 333 |
| Accident - Foreign | 4 | 13 | 2 | - | 1 | 9 | 4 | 3 | 4 | 5 | 1 | 8 | 18 | 73 |
| Track Work - Total | 147 | 69 | 12 | 30 | 10 | 80 | 36 | 8 | 98 | 17 | 55 | 46 | 64 | 674 |
| Track Work - Metra/PSA | 137 | 69 | 12 | 30 | 10 | 79 | 34 | 8 | 98 | 12 | 55 | 46 | 64 | 654 |
| Track Work - Foreign | 10 | - | - | - | 1 | 2 | 2 | 0 | 0 | 5 | - | 0 | - | 20 |
| Human Error - Total | 155 | 31 | 13 | 15 | 16 | 96 | 56 | 22 | 75 | 29 | 52 | 57 | 65 | 681 |
| Human Error - Metra/PSA | 89 | 30 | 13 | 15 | 3 | 58 | 37 | 11 | 73 | 11 | 46 | 42 | 49 | 476 |
| Human Error - Foreign | 66 | 1 | - | 1 | 13 | 38 | 18 | 11 | 1 | 18 | 6 | 15 | 16 | 205 |
| PTC Related - Total | 33 | 10 | 3 | 6 | 5 | 7 | 10 | 5 | 40 | 7 | 32 | 26 | 43 | 225 |
| PTC Related - Metra/PSA | 31 | 10 | 3 | 6 | 2 | 7 | 10 | 3 | 39 | 3 | 32 | 25 | 41 | 212 |
| PTC Related - Foreign | 2 | - | - | - | 3 | 0 | - | 2 | 1 | 3 | - | 1 | 1 | 14 |
| Weather - Total | 110 | 71 | 23 | 35 | 3 | 70 | 50 | 16 | 102 | 10 | 61 | 78 | 38 | 668 |
| Weather - Metra/PSA | 110 | 71 | 23 | 35 | 3 | 70 | 50 | 16 | 102 | 9 | 61 | 78 | 38 | 665 |
| Weather - Foreign | 0 | - | - | - | 0 | 0 | - | - | 1 | 1 | - | 0 | 0 | 3 |
| Passenger Related - Total | 82 | 72 | 12 | 13 | 1 | 104 | 87 | 8 | 108 | 5 | 92 | 122 | 127 | 833 |
| Obstruction/Debris - Total | 74 | 34 | 11 | 31 | 5 | 42 | 40 | 16 | 75 | 25 | 29 | 79 | 79 | 540 |
| Catenary Failure - Total | - | 23 | 5 | 10 | - | - | - | - | - | - | - | - | - | 38 |
| Other - Total | 3 | 1 | 2 | 3 | 0 | 5 | 7 | 1 | 5 | 2 | 3 | 6 | 4 | 43 |
| Total Trains Delayed | 1,157 | 431 | 124 | 190 | 128 | 867 | 605 | 242 | 860 | 366 | 483 | 693 | 857 | 7,000 |
| Total Metra/PSA Delays | 852 | 410 | 120 | 186 | 32 | 669 | 467 | 137 | 803 | 144 | 465 | 603 | 614 | 5,501 |
| Total Foreign Carrier Delays | 305 | 20 | 4 | 4 | 96 | 198 | 138 | 105 | 57 | 221 | 18 | 90 | 243 | 1,499 |

Data for current month is final (11/17/2020) version of TOPS

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

^{&#}x27;Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Effective January 2020, Metra has updated the delay cause categories in this table; totals by cause category for prior years may not match what was previously reported.

Table 6.c: Train Delays by Cause and Line - YTD January - October 2021 Compared to Average January - October Average Over Previous Five Years: 2016-2020

| Cause Category | BNSF | ME-ML | ME-BI | ME-SC | нс | MD-N | MD-W | NCS | RI | sws | UP-N | UP-NW | UP-W | SYSTEM |
|---|---------------|--------|-------|-------|------------|--------------|-------------|-------------|-------------|--------------|--------------|----------|--------------|---------------|
| Freight Interference - Total | (36) | - | (0) | - | 13 | (50) | 32 | (26) | (21) | (59) | 7 | 0 | 141 | 2 |
| Freight Interference - Peak | (16) | - | (0) | - | 8 | (4) | 21 | 6 | (3) | (9) | 5 | (0) | 27 | 34 |
| Primary | (3) | - | - | - | 13 | 1 | 21 | 6 | (2) | (7) | 4 | 9 | 33 | 76 |
| Secondary | (13) | - | (0) | - | (6) | (5) | 0 | (0) | (1) | (2) | 1 | (10) | (6) | (42) |
| Freight Interference - Off-Peak | (19) | - | - | - | 5 | (46) | 11 | (31) | (18) | (50) | 2 | 1 | 114 | (32) |
| Primary Secondary | (8) (11) | - | - | - | 3 | (20) (26) | 24 (14) | (31) (0) | (10) (7) | (34) (16) | 2 | 4 (3) | 81 33 | 10 (42) |
| Signal/Switch Failure - Total | (149) | (27) | (17) | (4) | 4 | (6) | (27) | (29) | 30 | (41) | (10) | (29) | (25) | (329) |
| Signal/Switch Failure - Metra/PSA | (82) | (27) | (17) | (4) | (3) | 6 | (15) | (10) | 28 | (15) | (9) | (27) | (24) | (200) |
| Primary | (58) | (17) | (11) | (8) | (3) | 28 | (5) | (4) | 39 | (11) | (3) | (2) | 3 | (58) |
| Secondary | (25) | (10) | (6) | 4 | (0) | (22) | (10) | (6) | (11) | (4) | (6) | (18) | (28) | (142) |
| Signal/Switch Failure - Foreign | (67) | - | - | - | 7 | (12) | (12) | (19) | 2 | (26) | (0) | (2) | (0) | (129) |
| Primary | (50) | - | - | - | 11 | (1) | (8) | (14) | 2 | (12) | - (0) | 3 | 3 (3) | (66) |
| Secondary Mechanical Failure - Total | (17) (126) | (16) | (4) | 2 | (4) (1) | (11) (54) | (4) (32) | (5) | (0) (97) | (13) (27) | (24) | (64) | (54) | (63) (503) |
| Mechanical Failure - Metra/PSA | ` ' | (11) | | 2 | (0) | ٠, | ` ' | (5) | (97) | ` ' | | | | |
| · | (126) (46) | (11) | (3) | 2 | 1 | (44) | (32) | (1) | (4) | (27) (12) | (24) (15) | (64) | (54) (16) | (485) |
| Non-Locomotive Equipment Issue - Metra/PSA Primary | (46) | (11) | (3) | 1 | 1 | (3) | 3 | (1) | (4) | (12) | (15) | (20) | (16) | (132) |
| Secondary | (30) | (8) | (2) | 1 | (0) | (6) | (1) | 1 | (7) | (5) | (10) | (12) | (6) | (86) |
| Locomotive Issue - Metra/PSA | (80) | - | - | - | (1) | (36) | (34) | (3) | (94) | (15) | (9) | (44) | (38) | (354) |
| Primary | (16) | - | - | - | (1) | (5) | (9) | 2 | (13) | (6) | (2) | (9) | (8) | (69) |
| Secondary | (64) | - (4) | - (-) | - | (0) | (31) | (24) | (5) | (80) | (9) | (7) | (35) | (30) | (285) |
| Mechanical Failure - Foreign | (1) | (4) | (1) | (1) | (0) | (9) | (1) | (1) | | - (2-) | - | - | - (2) | (17) |
| Passenger Train Interference - Total | (14) | (4) | (2) | 15 | (5) | (4) | (1) | 5 | 3 | (25) | 5 | 0 | (3) | (29) |
| Passenger Train Interference - Metra/PSA | (2) | (2) | (1) | 16 | (0) | (4) | 1 | 5 | 3 | (0) | 5 | 0 | (2) | 19 |
| Passenger Train Interference - Foreign | (12) | (2) | (1) | (1) | (5) | (1) | (1) | (1) | - | (24) | - | - | (1) | (49) |
| Accident - Total | 33 | (20) | 0 | (10) | - | (29) | (21) | (8) | 17 | (12) | (19) | 3 | (23) | (88) |
| Accident - Metra/PSA | 11 | (6) | 2 | (10) | (1) | (22) | (22) | (6) | 21 | (6) | (19) | 10 | (23) | (72) |
| Accident - Foreign | 23 | (13) | (2) | - | 1 | (8) | 2 | (3) | (4) | (5) | (0) | (7) | 1 | (16) |
| Track Work - Total | (96) | (33) | (10) | 3 | (3) | (54) | 3 | (4) | (34) | (7) | 35 | 5 | (26) | (223) |
| Track Work - Metra/PSA | (87) | (34) | (10) | 3 | (9) | (53) | 2 | (4) | (35) | (9) | 35 | 2 | (26) | (225) |
| Track Work - Foreign | (9) | 1 | - | - | 5 | (2) | 1 | (0) | 1 | 2 | - | 3 | - | 2 |
| Human Error - Total | (107) | (13) | 1 | 4 | (2) | (31) | (3) | 6 | (9) | (15) | 13 | (2) | (15) | (172) |
| Human Error - Metra/PSA | (65) | (12) | 1 | 4 | 4 | (37) | 6 | 3 | (7) | (2) | (4) | (14) | (16) | (138) |
| Human Error - Foreign | (42) | (1) | - | (1) | (6) | 6 | (8) | 3 | (1) | (13) | 17 | 12 | 1 | (34) |
| PTC Related - Total | (28) | 3 | 1 | 9 | 11 | 65 | 28 | 13 | (1) | 30 | 6 | 5 | 33 | 177 |
| PTC Related - Metra/PSA | (26) | 1 | 1 | 7 | 4 | 57 | 23 | 4 | (2) | 12 | 6 | 6 | 28 | 121 |
| PTC Related - Foreign | (2) | 2 | _ | 2 | 7 | 8 | 5 | 9 | 1 | 19 | - | (1) | 6 | 55 |
| Weather - Total | (51) | (31) | (10) | (22) | 5 | 42 | 24 | (5) | (16) | (1) | 24 | 47 | 30 | 35 |
| Weather - Metra/PSA | (65) | (31) | (10) | (22) | 3 | 39 | 21 | (5) | (16) | (2) | 13 | 43 | 24 | (7) |
| Weather - Foreign | 14 | - (32) | (10) | (==) | 2 | 3 | 3 | - | (10) | 1 | 11 | 4 | 6 | 42 |
| Passenger Related - Total | (56) | (25) | 4 | 1 | 0 | (71) | (31) | (8) | (24) | (5) | (39) | (78) | (31) | (363) |
| Obstruction/Debris - Total | (45) | (23) | 6 | 3 | (4) | (19) | (5) | (9) | 8 | (17) | 32 | (21) | (6) | (77) |
| Catenary Failure - Total | (45) | (9) | 5 | 9 | (4) | (13) | (3) | (3) | • | (17) | 32 | (21) | (0) | 5 |
| 1 | 34 | (9) | | - | | - /E\ | 2 | (4) | (3) | 3 | (0) | - | (2) | |
| Other - Total | 24 | - | (2) | (3) | 1 | (5) | | (1) | (2) | | (0) | (6) | (2) | 8 |
| Total Trains Delayed | (651) | (174) | (27) | 5 | 19 | (217) | (30) | (72) | (147) | (176) | 30 | (140) | 20 | (1,557) |
| Total Metra/PSA Delays | -516 | -156 | -23 | 6 | -4 | -153 | -50 | -35 | -124 | -69 | -4 | -150 | -133 | -1,410 |
| Total Foreign Carrier Delays | -135 | -17 | -4 | -1 | 23 | -64 | 20 | -37 | -23 | -106 | 34 | 10 | 153 | -147 |

Data for current month is final (11/16/2021) version of TOPS

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

^{&#}x27;Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Effective January 2020, Metra has updated the delay cause categories in this table; totals by cause category for prior years may not match what was previously reported.

Table 7.a: Train Delays by Cause and Month 2021

Top 2 causes for each month and year-to-date are shaded

| Cause Category | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | - Oct |
|--|----------|----------|----------|----------|------------|----------------|------------------|-----------------|-----------------|------------------|-----|-----|-----------------------------|---------------|
| Freight Interference - Total | 65 | 109 | 39 | 44 | 60 | 79 | 120 | 139 | 100 | 68 | | | 823 | 15.1% |
| Freight Interference - Peak | 31 | 52 | 21 | 17 | 23 | 26 | 42 | 55 | 29 | 35 | | | 331 | 6.19 |
| Primary | 26 | 43 | 17 | 16 | 21 | 22 | 31 | 38 | 22 | 28 | | | 264 | 4.9% |
| Secondary | 5 | 9 | 4 | 1 | 2 | 4 | 11 | 17 | 7 | 7 | | | 67 | 1.2% |
| Freight Interference - Off-Peak | 34 | 57 | 18 | 27 | 37 | 53 | 78 | 84 | 71 | 33 | | | 492 | 9.0% |
| Primary | 24 | 47 | 16 | 26 | 32 | 44 | 54 | 64 | 61 | 28 | | | 396 | 7.3% |
| Secondary Signal (Switch Foilure Total | 10 | 10 | 43 | 37 | 5 0 | 9 84 | 24 117 | 20 59 | 10 67 | 106 | | - | ⁹⁶ 702 | 12.9% |
| Signal/Switch Failure - Total | 46 | 93 | | | | | | | _ | | | | | |
| Signal/Switch Failure - Metra/PSA Primary | 37 32 | 65 51 | 37 29 | 28 26 | 30 27 | 60 51 | 108 <i>80</i> | 49 39 | 53 41 | 92 <i>7</i> 3 | | | 559 449 | 10.3% 8.2% |
| Secondary | 5 | 14 | 8 | 20 | 3 | 9 | 28 | 10 | 12 | 73 19 | | | 110 | 2.0% |
| Signal/Switch Failure - Foreign | 9 | 28 | 6 | 9 | 20 | 24 | 9 | 10 | 14 | 14 | | | 143 | 2.6% |
| Primary | 8 | 25 | 6 | 7 | 18 | 23 | 8 | 9 | 10 | 13 | | | 127 | 2.3% |
| Secondary | 1 | 3 | - | 2 | 2 | 1 | 1 | 1 | 4 | 1 | | | 16 | 0.3% |
| Mechanical Failure - Total | 25 | 43 | 23 | 37 | 32 | 43 | 75 | 51 | 53 | 40 | | | 422 | 7.8% |
| Mechanical Failure - Metra/PSA | 25 | 43 | 23 | 37 | 32 | 43 | 75 | 51 | 52 | 40 | | | 421 | 7.7% |
| Non-Locomotive Equipment Issue - Metra/PSA | 4 | 14 | 9 | 3 | 10 | 20 | 17 | 7 | 20 | 9 | | | 113 | 2.1% |
| Primary | 3 | 8 | 6 | 3 | 7 | 13 | 10 | 6 | 13 | 8 | | | 77 | 1.4% |
| Secondary | 21 | 6 | 3 | - 24 | 3 22 | 23 | 7 | 1 | 7 32 | 31 | | | 36 308 | 0.7% 5.7% |
| Locomotive Issue - Metra/PSA Primary | 11 | 29 19 | 14 11 | 34 14 | 10 | 23 14 | 58 28 | 44 14 | 32 17 | 31 14 | | | 308 152 | 2.8% |
| Secondary | 10 | 10 | 3 | 20 | 12 | 9 | 30 | 30 | 15 | 17 | | | 156 | 2.9% |
| Mechanical Failure - Foreign | - | - | - | - | - | - | - | - | 1 | - | | | 1 | 0.0% |
| Passenger Train Interference - Total | 2 | 9 | 3 | 1 | 1 | 5 | 16 | 18 | 18 | 13 | | | 86 | 1.6% |
| Passenger Train Interference - Metra/PSA | 2 | 7 | 3 | 1 | - | 4 | 9 | 16 | 13 | 10 | | | 65 | 1.2% |
| Passenger Train Interference - Foreign | _ | 2 | - | _ | 1 | 1 | 7 | 2 | 5 | 3 | | | 21 | 0.4% |
| Accident - Total | 30 | 35 | 24 | 40 | 17 | 36 | 5 | 66 | 50 | 15 | | | 318 | 5.8% |
| Accident - Metra/PSA | 23 | 21 | 24 | 39 | 14 | 23 | 5 | 61 | 36 | 15 | | | 261 | 4.8% |
| Accident - Foreign | 7 | 14 | | 1 | 3 | 13 | - | 5 | 14 | - | | | 57 | 1.0% |
| Track Work - Total | 1 | 18 | 40 | 17 | 28 | 38 | 76 | 77 | 93 | 63 | | | 451 | 8.3% |
| Track Work - Total Track Work - Metra/PSA | 1 | 18 | 38 | 16 | 27 | 37 | 73 | 71 | 86 | 62 | | | 429 | 7.9% |
| Track Work - Foreign | 1 | 10 | 2 | 10 | 1 | 1 | 73 3 | 6 | 7 | 1 | | | 22 | 0.4% |
| | 25 | 62 | 27 | 23 | 47 | 29 | 108 | 83 | 59 | 46 | | - | 509 | 9.4% |
| Human Error - Total | | | | | | | | | | | | | | |
| Human Error - Metra/PSA | 19 | 52 | 19 | 16 | 34 | 20 | 71 | 53 | 37 | 17 | | | 338 | 6.2% |
| Human Error - Foreign | 6 | 10 | 8 | 7 | 13 | 9 | 37 | 30 | 22 | 29 | | | 171 | 3.1% |
| PTC Related - Total | 33 | 32 | 35 | 26 | 37 | 60 | 50 | 41 | 51 | 37 | | | 402 | 7.4% |
| PTC Related - Metra/PSA | 28 | 26 | 29 | 16 | 31 | 54 | 39 | 33 | 48 | 29 | | | 333 | 6.1% |
| PTC Related - Foreign | 5 | 6 | 6 | 10 | 6 | 6 | 11 | 8 | 3 | 8 | | | 69 | 1.3% |
| Weather - Total | 23 | 430 | 5 | 1 | 12 | 31 | 27 | 106 | 10 | 58 | | | 703 | 12.9% |
| Weather - Metra/PSA | 23 | 397 | 5 | 1 | 12 | 31 | 27 | 95 | 10 | 57 | | | 658 | 12.1% |
| Weather - Foreign | - | 33 | - | - | - | - | - | 11 | - | 1 | | | 45 | 0.8% |
| Passenger Related - Total | 20 | 37 | 23 | 18 | 27 | 67 | 89 | 76 | 63 | 50 | | | 470 | 8.6% |
| Obstruction/Debris - Total | 36 | 36 | 21 | 26 | 50 | 45 | 72 | 34 | 68 | 75 | | | 463 | 8.5% |
| Catenary Failure - Total | - | - | - | 2 | 11 | - | 2 | 14 | 14 | - | | | 43 | 0.8% |
| Other - Total | - | - | 1 | 4 | 4 | 1 | 2 | 7 | 2 | 30 | | | 51 | 0.9% |
| Total Trains Delayed | 306 | 904 | 284 | 276 | 376 | 518 | 759 | 771 | 648 | 601 | | | 5,443 | 100.0% |
| Total Metra/PSA Delays | 214 | 702 | 223 | 204 | 272 | 385 | 572 | 560 | 482 | 477 | | | 4,091 | 75.2% |
| Total Foreign Carrier Delays | 92 | 202 | 61 | 72 | 104 | 133 | 187 | 211 | 166 | 124 | | | 1,352 | 24.8% |

Data for current month is final (11/16/2021) version of TOPS

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.
'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 7.b: Train Delays by Cause and Month 2020

Top 2 causes for each month and year-to-date are shaded

| Cause Category | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | - Oct |
|--|----------|-----------------|----------|----------|--------|----------|-----------------|----------|----------|-----------------|----------|----------|------------|--------------|
| Freight Interference - Total | 55 | 52 | 58 | 18 | 12 | 37 | 63 | 68 | 46 | 44 | 51 | 51 | 453 | 11.3% |
| Freight Interference - Peak | 19 | 13 | 20 | 6 | 3 | 12 | 24 | 33 | 20 | 19 | 18 | 21 | 169 | 4.29 |
| Primary | 13 | 10 | 13 | 6 | 3 | 12 | 22 | 27 | 19 | 18 | 18 | 14 | 143 | 3.69 |
| Secondary | 6 | 3 | 7 | - 12 | - | - | 2 | 6 | 1 | 1 | - | 7 | 26 | 0.69 |
| Freight Interference - Off-Peak Primary | 36 26 | 39 <i>31</i> | 38 26 | 12 11 | 9 | 25 18 | 39 <i>30</i> | 35 28 | 26 24 | 25 23 | 33 28 | 30 28 | 284 225 | 7.19 5.69 |
| Secondary | 10 | 8 | 12 | 11 | 1 | 7 | 9 | 7 | 24 | 23 | 5 | 20 | 59 | 1.59 |
| Signal/Switch Failure - Total | 87 | 146 | 47 | 22 | 31 | 44 | 56 | 32 | 37 | 36 | 50 | 24 | 538 | 13.4% |
| Signal/Switch Failure - Metra/PSA | 70 | 77 | 36 | 20 | 24 | 35 | 51 | 29 | 30 | 31 | 48 | 21 | 403 | 10.09 |
| Primary | 52 | 46 | 28 | 18 | 20 | 29 | 39 | 28 | 23 | 23 | 41 | 16 | 306 | 7.69 |
| Secondary | 18 | 31 | 8 | 2 | 4 | 6 | 12 | 1 | 7 | 8 | 7 | 5 | 97 | 2.49 |
| Signal/Switch Failure - Foreign Primary | 17 15 | 69 <i>61</i> | 11 10 | 2 | 7 6 | 9 | 5 4 | 3 3 | 7 6 | 5 4 | 2 | 3 | 135 120 | 3.49 |
| Secondary | 2 | 8 | 10 | - | 1 | - | 1 | - | 1 | 1 | - | 1 | 15 | 0.49 |
| Mechanical Failure - Total | 99 | 106 | 37 | 15 | 13 | 12 | 23 | 21 | 32 | 32 | 10 | 26 | 390 | 9.7% |
| Mechanical Failure - Metra/PSA | 93 | 92 | 37 | 15 | 13 | 11 | 23 | 21 | 32 | 32 | 10 | 26 | 369 | 9.29 |
| Non-Locomotive Equipment Issue - Metra/PSA | 29 | 45 | 11 | 6 | 4 | 3 | 11 | 4 | 10 | 17 | 4 | 3 | 140 | 3.59 |
| Primary | 12 | 16 | 5 | 4 | 3 | 3 | 10 | 4 | 9 | 13 | 4 | 3 | 79 | 2.09 |
| Secondary | 17 | 29 | 6 | 2 | 9 | - | 1 | - 47 | 1 | 4 | - | 23 | 61 | 1.59 |
| Locomotive Issue - Metra/PSA Primary | 64 16 | 47 18 | 26 15 | 9 5 | 9 7 | 8 6 | 12 10 | 17 10 | 22 8 | 15 <i>14</i> | 6 2 | 23 11 | 229 109 | 5.79 2.79 |
| Secondary | 48 | 29 | 11 | 4 | 2 | 2 | 2 | 7 | 14 | 1 | 4 | 12 | 120 | 3.09 |
| Mechanical Failure - Foreign | 6 | 14 | - | - | - | 1 | - | - | - | - | - | - | 21 | 0.59 |
| Passenger Train Interference - Total | 5 | 7 | 2 | 2 | - | 3 | 3 | 9 | 1 | 2 | 3 | 2 | 34 | 0.8% |
| Passenger Train Interference - Metra/PSA | 3 | 2 | 2 | 2 | - | 2 | 3 | 8 | 1 | - | 2 | 2 | 23 | 0.69 |
| Passenger Train Interference - Foreign | 2 | 5 | - | - | - | 1 | - | 1 | - | 2 | 1 | - | 11 | 0.39 |
| Accident - Total | 57 | 18 | 20 | 4 | 5 | 5 | 25 | 19 | 10 | 15 | 30 | 21 | 178 | 4.4% |
| Accident - Metra/PSA | 57 | 17 | 13 | 4 | 1 | 1 | 18 | 19 | 10 | 10 | 27 | 21 | 150 | 3.79 |
| Accident - Foreign | - | 1 | 7 | - | 4 | 4 | 7 | - | - | 5 | 3 | - | 28 | 0.79 |
| Track Work - Total | 41 | 46 | 38 | 18 | 41 | 59 | 40 | 30 | 28 | 28 | 40 | 7 | 369 | 9.2% |
| Track Work - Metra/PSA | 40 | 43 | 34 | 13 | 40 | 56 | 40 | 25 | 25 | 27 | 40 | 7 | 343 | 8.5% |
| Track Work - Foreign | 1 | 3 | 4 | 5 | 1 | 3 | - | 5 | 3 | 1 | - | - | 26 | 0.69 |
| Human Error - Total | 103 | 99 | 42 | 14 | 17 | 18 | 36 | 36 | 28 | 36 | 29 | 23 | 429 | 10.7% |
| Human Error - Metra/PSA | 97 | 80 | 39 | 10 | 17 | 14 | 24 | 28 | 17 | 25 | 24 | 21 | 351 | 8.79 |
| Human Error - Foreign | 6 | 19 | 3 | 4 | - | 4 | 12 | 8 | 11 | 11 | 5 | 2 | 78 | 1.99 |
| PTC Related - Total | 43 | 36 | 21 | 28 | 29 | 20 | 33 | 27 | 48 | 37 | 35 | 43 | 322 | 8.0% |
| PTC Related - Metra/PSA | 39 | 32 | 14 | 19 | 29 | 16 | 26 | 24 | 47 | 35 | 29 | 39 | 281 | 7.09 |
| PTC Related - Foreign | 4 | 4 | 7 | 9 | - | 4 | 7 | 3 | 1 | 2 | 6 | 4 | 41 | 1.09 |
| Weather - Total | 33 | 89 | 4 | 7 | 24 | 11 | 26 | 148 | 10 | 80 | 93 | 16 | 432 | 10.7% |
| Weather - Metra/PSA | 32 | 89 | 4 | 7 | 23 | 10 | 26 | 148 | 10 | 80 | 93 | 16 | 429 | 10.79 |
| Weather - Foreign | 1 | - | - | - | 1 | 1 | - | - | - | - | - | - | 3 | 0.19 |
| Passenger Related - Total | 57 | 55 | 37 | 5 | 12 | 47 | 24 | 27 | 24 | 26 | 12 | 18 | 314 | 7.8% |
| Obstruction/Debris - Total | 97 | 39 | 25 | 18 | 165 | 21 | 27 | 31 | 31 | 22 | 75 | 18 | 476 | 11.8% |
| Catenary Failure - Total | 21 | - | 25 | | - | - | 1 | - | - | - ' | - | - | 47 | 1.2% |
| Other - Total | 11 | 8 | 3 | 3 | 1 | - | 5 | 2 | 3 | 6 | 1 | 3 | 42 | 1.0% |
| Total Trains Delayed | 709 | 701 | 359 | 154 | 350 | 277 | 362 | 450 | 298 | 364 | 429 | 252 | 4,024 | 100.0% |
| Total Metra/PSA Delays | 617 | 534 | 269 | 116 | 325 | 213 | 268 | 362 | 230 | 294 | 361 | 192 | 3,228 | 80.29 |
| Total Foreign Carrier Delays | 92 | 167 | 90 | 38 | 25 | 64 | 94 | 88 | 68 | 70 | 68 | 60 | 796 | 19.89 |

Data for current month is final (11/17/2020) version of TOPS

Effective January 2020, Metra has updated the delay cause categories in this table; totals by cause category for prior years may not match what was previously reported.

^{&#}x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

Table 8: Train Delays by Duration October 2021

| Minutes | BNSF | ME-ML | ME-BI | ME-SC | НС | MD-N | MD-W | NCS | RI | SWS | UP-N | UP-NW | UP-W | System |
|--------------------|-----------------------|---------------|---------------|-----------|---------------|-------------|-----------|-------------|---------------|---------------|----------------|----------------|---------------------------------------|------------------|
| | | IVIL-IVIL | IVIE-DI | IVIE-3C | пс | IVID-IV | IVID-VV | IVC3 | NI | 3003 | UF-IN | OF-IVV | OF-W | System |
| Weekday P | еак * 12 | 0 | 5 | 8 | 7 | 13 | 12 | 4 | 10 | 7 | 7 | 11 | 9 | 105 |
| 11-15 | 8 | 2 | 1 | 2 | 4 | 5 | 1 | 3 | 7 | 5 | 4 | 4 | 4 | 50 |
| 16-20 | 4 | 2 | 1 | 0 | 3 | 4 | 2 | 1 | 2 | 0 | 2 | | 6 | 33 |
| 21+ | 12 | 1 | 0 | 1 | 1 | 5 | 1 | 1 | 2 | 2 | 6 | 9 | 1 | 42 |
| Annulled | 3 | 0 | <u>0</u> | 0 | <u>1</u> | 0 | 0 | 0 | <u>1</u> | 0 | <u>1</u> | 1 | 0 | 7 |
| | | | _ | _ | _ | _ | | _ | | | _ | | _ | |
| Sub-Total | 39 | 5 | 7 | 11 | 16 | 27 | 16 | 9 | 22 | 14 | 20 | 31 | 20 | 237 |
| Weekday C |)ff-Peak [*] | ** | | | | | | | | | | | | |
| 6-10 | 6 | 7 | 3 | 2 | 0 | 9 | 12 | 2 | 30 | 5 | 8 | 9 | 13 | 106 |
| 11-15 | 9 | 2 | 0 | 0 | 0 | 7 | 1 | 0 | 10 | 2 | 4 | 2 | 6 | 43 |
| 16-20 | 3 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 2 | 2 | 2 | 4 | 11 | 30 |
| 21+ | 9 | 2 | 0 | 1 | 0 | 6 | 1 | 0 | 7 | 4 | 4 | 10 | 4 | 48 |
| Annulled | <u>4</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>1</u> | <u>0</u> | <u>0</u> | <u>2</u> | <u>2</u> | <u>0</u> | <u>1</u> | <u>2</u> | <u>12</u> |
| Sub-Total | 31 | 12 | 4 | 3 | 0 | 25 | 15 | 3 | 51 | 15 | 18 | 26 | 36 | 239 |
| Saturday | | | | | | | | | | | | | | |
| 6-10 | 3 | 7 | 2 | 2 | 0 | 7 | 4 | 0 | 4 | 0 | 3 | 3 | 3 | 38 |
| 11-15 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 0 | 0 | 0 | 1 | 2 | 0 | 10 |
| 16-20 | 1 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 8 |
| 21+ | 1 | 0 | 0 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 3 | 6 | 2 | 17 |
| Annulled | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>2</u> | <u>2</u> | <u>0</u> | 4 |
| Sub-Total | 5 | 8 | 2 | 3 | 2 | 15 | 8 | 0 | 4 | 0 | 10 | 14 | 6 | 77 |
| | | | | | | 13 | | | | | | | | |
| Sunday-Ho | 1 100y 0 | 3 | 0 | 0 | 0 | 8 | 2 | 0 | 1 | 0 | 2 | 5 | 4 | 25 |
| 11-15 | 0 | 1 | 0 | 2 | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 1 | 3 | 13 |
| 16-20 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 |
| 21+ | 0 | 2 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 1 | | 0 | 7 |
| Annulled | 0 | <u>0</u> | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Cb. Takal | 0 | | _ | | _ | 16 | | _ | _ | _ | _ | | - | 40 |
| Sub-Total | 0 | 6 | 0 | 3 | 0 | 16 | 5 | 0 | 1 | 0 | 3 | 7 | 7 | 48 |
| October 20 | | | | | | | | | | | | | | |
| 6-10 | 21 | 17 | 10 | 12 | 7 | 37 | 30 | 6 | 45 | 12 | 20 | 28 | 29 | 274 |
| 11-15 | 17 | 6 | 1 | 4 | 4 | 21 | 5 | 3 | 17 | 7 | 9 | 9 | 13 | 116 |
| 16-20 | 8 22 | 3 | 2 | 0 4 | 4 | 9 15 | 5 4 | 2 1 | 4 | 2 | 5 14 | 12 | 18 | 74 |
| 21+ Annulled | 7 | 5 <u>0</u> | 0 <u>0</u> | <u>0</u> | 2 <u>1</u> | | | 0 | 9 <u>3</u> | 6 <u>2</u> | 14 3 | 25 <u>4</u> | 7 <u>2</u> | 114 <u>23</u> |
| Aimuneu | <u> </u> | <u>u</u> | <u>U</u> | <u>U</u> | _ | <u>1</u> | <u>0</u> | <u>U</u> | <u>3</u> | <u> </u> | <u>3</u> | ± | <u> </u> | 23 |
| TOTAL | 75 | 31 | 13 | 20 | 18 | 83 | 44 | 12 | 78 | 29 | 51 | 78 | 69 | 601 |
| 2021 Year- | to-Date | | | | | | | | | | | | | |
| 6-10 | 164 | 120 | 37 | 96 | 62 | 297 | 272 | 80 | 405 | 72 | 143 | 156 | 295 | 2,199 |
| 11-15 | 94 | 60 | 13 | 29 | 34 | 174 | 140 | 33 | 125 | 38 | 87 | 89 | 210 | 1,126 |
| 16-20 | 50 | 24 | 15 | 18 | 14 | 70 | 69 | 16 | 63 | 21 | 58 | 71 | 122 | 611 |
| 21+ | 125 | 40 | 20 | 36 | 34 | 91 | 82 | 35 | 100 | 53 | 164 | 192 | 222 | |
| Annulled | <u>73</u> | <u>13</u> | <u>12</u> | <u>16</u> | <u>3</u> | <u>18</u> | <u>12</u> | <u>6</u> | <u>20</u> | <u>6</u> | <u>61</u> | <u>45</u> | <u>28</u> | 313 |
| TOTAL | 506 | 257 | 97 | 195 | 147 | 650 | 575 | 170 | 713 | 190 | 513 | 553 | 877 | 5,443 |
| | | | | | | | | | | | | | | |
| | | | | | Sha | re of De | lays by | Duratio | n | | | | | |
| Minutes | BNSF | ME-ML | ME-BI | ME-SC | НС | MD-N | MD-W | NCS | RI | SWS | UP-N | UP-NW | UP-W | System |
| | | | | | | | | | | | •• | | | ., |
| October 20 6-10 | 21 Total 28.0% | 54.8% | 76.9% | 60.0% | 38.9% | 44.6% | 68.2% | 50.0% | 57.7% | 41.4% | 39.2% | 35.9% | 42.0% | 45.6% |
| 11-15 | 28.0% | 19.4% | 76.9% | 20.0% | 22.2% | 25.3% | 11.4% | 25.0% | 21.8% | 24.1% | 39.2% 17.6% | | 42.0% 18.8% | 45.6% 19.3% |
| 16-20 | 10.7% | 9.7% | 15.4% | 0.0% | 22.2% | 10.8% | 11.4% | 16.7% | 5.1% | 6.9% | 9.8% | | 26.1% | 12.3% |
| 21+ | 29.3% | 16.1% | 0.0% | 20.0% | 11.1% | 18.1% | 9.1% | 8.3% | 11.5% | 20.7% | 27.5% | | 10.1% | 19.0% |
| Annulled | 9.3% | 0.0% | 0.0% | 0.0% | 5.6% | 1.2% | 0.0% | 0.0% | 3.8% | 6.9% | 5.9% | 5.1% | 2.9% | 3.8% |
| | | | | | | | | | | | | | · · · · · · · · · · · · · · · · · · · | |
| TOTAL | | | | | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 2021 Year- | | | | | | | | | | | | | | 1 |
| 6-10 | 32.4% | 46.7% | 38.1% | 49.2% | 42.2% | 45.7% | 47.3% | 47.1% | 56.8% | 37.9% | 27.9% | | 33.6% | 40.4% |
| 11-15 | 18.6% | 23.3% | 13.4% | 14.9% | 23.1% | 26.8% | 24.3% | 19.4% | 17.5% | 20.0% | 17.0% | | 23.9% | |
| 16-20 | 9.9% | 9.3% | 15.5% | 9.2% | 9.5% | 10.8% | 12.0% | 9.4% | 8.8% | 11.1% | 11.3% | | 13.9% | |
| 21+ | 24.7% | 15.6% | 20.6% | 18.5% | 23.1% | 14.0% | 14.3% | 20.6% | 14.0% | 27.9% | 32.0% | | 25.3% | 21.9% |
| Annulled | 14.4% | <u>5.1%</u> | <u>12.4%</u> | 8.2% | 2.0% | <u>2.8%</u> | 2.1% | <u>3.5%</u> | <u>2.8%</u> | 3.2% | 11.9% | <u>8.1%</u> | 3.2% | 5.8% |
| TOTAL | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| | | | | | | | *Includes | | | | | | | |

*Includes peak direction trains operating during weekday peak periods. **Includes all other weekday trains.

Data for most recent month is final (11/16/2021) version from TOPS.